




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7127</b>																																			
<b>Priority :</b>	Low																																		
<b>Created By :</b>	Admin - Apurva Vajaria																																		
<b>Complaint Mob. No. :</b>	9820606496																																		
<b>Technician Name :</b>	Prashant Nikalje		<b>Technician Mobile :</b>	9664609225																															
<b>Ticket Type :</b>	AMC visiting	<b>Date &amp; Time :</b>	17-12-2022 04:39:38																																
<b>Vendor Details :</b>																																			
Company Name/Client Name :	Skylone	Customer's Mobile :	9820606496	Name :	Irani Wadi																														
<b>Address :</b>																																			
Mumbai , , , , Maharashtra																																			
<b>AMC Details :</b>																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
<b>Product Name :</b>	VDP																																		
<b>Complain :</b>	B-203 bell not working																																		
<b>Technician Comment :</b>	vdp voice issue and out door camera speak issue and vdp and out door take to office for checking																																		
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																		
<b>Remark :</b>	vdp voice issue and out door camera speak issue and vdp and out door take to office for checking Prashant visited on 13.01.2023 - faulty vdp installation done																																		
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-01-2023 03:03:53</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>09-01-2023 12:06:42</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>29-12-2022 10:42:41</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>17-12-2022 06:36:02</td><td>Prashant Nikalje</td><td>Work Pending</td><td>vdp voice issue and out door camera speak issue and vdp and out door take to office for checking</td><td></td></tr><tr><td>17-12-2022 04:40:49</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-01-2023 03:03:53	Prashant Nikalje	Completed		-	09-01-2023 12:06:42	Prashant Nikalje	New		-	29-12-2022 10:42:41	Prashant Nikalje	New		-	17-12-2022 06:36:02	Prashant Nikalje	Work Pending	vdp voice issue and out door camera speak issue and vdp and out door take to office for checking		17-12-2022 04:40:49	Prashant Nikalje	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-01-2023 10:32:13</td><td>Ravi Rajbhar</td><td>lobby video blur issue and need check up down cabel and need to send power supply and distributor and nc 01 for safe side</td></tr><tr><td>09-01-2023 12:10:02</td><td>Prashant Nikalje</td><td>Lobby panel camera not show in screen restart distributor</td></tr></tbody></table>					Date Time	Technician Name	Remark	11-01-2023 10:32:13	Ravi Rajbhar	lobby video blur issue and need check up down cabel and need to send power supply and distributor and nc 01 for safe side	09-01-2023 12:10:02	Prashant Nikalje	Lobby panel camera not show in screen restart distributor																					
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