## **Vallabh Enterprises**

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status D	etails : VE7072						
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9820606496						
Technician Name :	Mayur Yadav		Tech	nician Mobile : 8411951301			
Ticket Type :	Complain	Date & Time :	12-1	2-2022 12:03:35			
Vendor Details :							
Company Name/Client Name :	Skylone	Customer's Mobi	ile : 9820	0606496	Name :	Irani Wadi	
Address:							
Mumbai,,,,M	aharashtra						
AMC Details:	_		_				
Expiry Date :	01-01-1970 05:30:00			:			
<b>Product Name:</b>	VDP						
Complain :	b wing 2001, 2002, 2003, 2004 - when press 1 bell ringing in all mentioned flats and lobby cameras not able to view						
Technician Comment :	2001,2002,2003,2004 ringing one bell all flat bell ring issue solve and lobby panel also viewing check in 2002,2003,2004 and 2001 door close						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	2001,2002,2003,2004 ringing one bell all flat bell ring issue solve and lobby panel also viewing check in 2002,2003,2004 and 2001 door close						
<b>Status History</b> :	Date Time	Technician Name	Status	Remark		Sign	
	12-12-2022 03:27:09	MayurYadav	Completed	2001,2002,2003,2004 ringing one bell all flat bell ring issue solve and lobby panel also viewing check in 2002,2003,2004 and 2001 door close		Rahu	
	12-12-2022 12:03:43	MayurYadav	layurYadav New			-	
Previous Complain History :	Date Time Technician Name		ie	Remark			
	12-12-2022 12:00:48			no bell and power off issue solve			
	06-12-2022 05:26:50 Ravi Rajbhar		camera r going on	c wing 2203 one to one door phone ok working but out door camera mic issue infrim to client but client told no problem It's going on now, let it go, take me later, sometime sceen fist port issue it os no video lobby panel to flat and cable remove duct side			