

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6068</b> |                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|----------------------------|------------|------------|-----------|-----------------|--------|---------------------|----------------|-----------------------------------------------------------------------------|---------------------|--------------|------------------------------------------------------------------------------------|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                    |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                    |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                    |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                    | <b>Technician Mobile :</b> | 8080922965 |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>                                                           | 29-07-2022 11:18:41        |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| Company Name/Client Name :             | Skylone                                                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :                                                                | 9820606496                 | Name :     | Irani Wadi |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                    | Type :                     |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                    |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| <b>Complain :</b>                      | Flat no. B-1703 Screen need to change                                                                                                                                                                                                                                                                                                                                                                                |                                                                                    |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                    |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-07-2022 11:19:01</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>29-07-2022 11:18:41</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                        |                                                                                    |                            |            |            | Date Time | Technician Name | Status | Remark              | Sign           | 29-07-2022 11:19:01                                                         | Ravi Rajbhar        | New          |                                                                                    | - | 29-07-2022 11:18:41 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                      | Status                                                                             | Remark                     | Sign       |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| 29-07-2022 11:19:01                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                |                            | -          |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| 29-07-2022 11:18:41                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                |                            | -          |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-07-2023 12:03:03</td><td>Atique Salmani</td><td>Lobby camera vewingng issue resolved working ok also one to one working ok.</td></tr><tr><td>05-07-2023 10:16:40</td><td>Ravi Rajbhar</td><td>c wing 1701 door bell issue relsolved only DND Mode enble or diseble seting change</td></tr></tbody></table> |                                                                                    |                            |            |            | Date Time | Technician Name | Remark | 24-07-2023 12:03:03 | Atique Salmani | Lobby camera vewingng issue resolved working ok also one to one working ok. | 05-07-2023 10:16:40 | Ravi Rajbhar | c wing 1701 door bell issue relsolved only DND Mode enble or diseble seting change |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                      | Remark                                                                             |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| 24-07-2023 12:03:03                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                       | Lobby camera vewingng issue resolved working ok also one to one working ok.        |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |
| 05-07-2023 10:16:40                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                         | c wing 1701 door bell issue relsolved only DND Mode enble or diseble seting change |                            |            |            |           |                 |        |                     |                |                                                                             |                     |              |                                                                                    |   |                     |              |     |  |   |