

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4323</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                          |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-------------|------------------------------------------------------|---------------------|-----------------|------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                          |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                          |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                          |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                          | <b>Technician Mobile :</b>         | 8080922985                                                                            |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                                                                 | 03-12-2021 03:44:44                |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                          |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Skylone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Customer's Mobile :                                                                      | 9820606496                         | Name :                                                                                | Irani Wadi |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                          |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                          |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                          |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                          | Type :                             |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                          |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | b-902 cannot view photo of person & cannot connect to lobby panel                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                          |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | vdp and out door camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                          |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                          |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | vdp and out door camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                          |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-12-2021 04:04:29</td><td>Siddhesh Chavan</td><td>Completed</td><td>vdp and out door camera working ok</td><td></td></tr><tr><td>03-12-2021 03:44:58</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>03-12-2021 03:44:45</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                          |                                    |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign        | 03-12-2021 04:04:29                                  | Siddhesh Chavan     | Completed       | vdp and out door camera working ok                                                       |  | 03-12-2021 03:44:58 | Siddhesh Chavan | New |  | - | 03-12-2021 03:44:45 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                                                                                   | Remark                             | Sign                                                                                  |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 03-12-2021 04:04:29                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                                                                | vdp and out door camera working ok |  |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 03-12-2021 03:44:58                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                      |                                    | -                                                                                     |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 03-12-2021 03:44:45                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                      |                                    | -                                                                                     |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-02-2022 01:59:26</td><td>Shiva Meena</td><td>1 camera reconnection done and 1 camera breaket done</td></tr><tr><td>12-02-2022 04:49:18</td><td>Siddhesh Chavan</td><td>b wing 1303 vdp lobby video issue resolved and vdp back side data cable connection done.</td></tr></tbody></table>                                                                                                                                                         |                                                                                          |                                    |                                                                                       |            | Date Time | Technician Name | Remark | 14-02-2022 01:59:26 | Shiva Meena | 1 camera reconnection done and 1 camera breaket done | 12-02-2022 04:49:18 | Siddhesh Chavan | b wing 1303 vdp lobby video issue resolved and vdp back side data cable connection done. |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                                                                                   |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 14-02-2022 01:59:26                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 1 camera reconnection done and 1 camera breaket done                                     |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 12-02-2022 04:49:18                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | b wing 1303 vdp lobby video issue resolved and vdp back side data cable connection done. |                                    |                                                                                       |            |           |                 |        |                     |             |                                                      |                     |                 |                                                                                          |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |