## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

E . vanabiisecure@yanc							
Service Status Deta	ails: VE3993						
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob.	9820606496						
Technician Name	Ravi Rajbhar		Technicia	an Mobile : 8080922965			
Ticket Type:	Call Basis	Date & Time :	07-10-2021 10:00:58				
Vendor Details :							
Company Name/Client Name :	Skylone	Customer's Mobile :	98206064	96	Name :	Irani Wadi	
Address:							
Mumbai,,,,Mah	arashtra						
AMC Details :							
Expiry Date :	01-01-1970 05:30:00		Type:				
<b>Product Name:</b>	CCTV						
Complain:	some cameras angle issue and 1-2 cameras off						
Technician Comment :	two camera angles setting done and one camera no video issue resolved recording check 36 day (second DVR) fist DVR recording check 60 day lite mode frame rate bit rate 18/2024						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	two camera angles setting done and one camera no video issue resolved recording check 36 day ( second DVR) fist DVR recording check 60 day lite mode frame rate bit rate 18/2024						
Status History :	Date Time	Technician Name	Status	Remark		Sign	
	07-10-2021 12:52:46	Ravi Rajbhar	Completed	two camera angles setting done and one camera no video issue resolved recording check 36 day ( second DVR) fist DVR recording check 60 day lite mode frame rate bit rate 18/2024		Aukir	
	07-10-2021 10:01:13	Ravi Rajbhar	New			-	
	07-10-2021 10:00:58	Ravi Rajbhar	New			-	
Previous Complain History	Date Time	Technician Name		Remark			
	14-02-2022 01:59:26	Shiva Meena	1 camera reconnection done and 1 camera breaket done				
	12-02-2022 04:49:18	Siddhesh Chavan	b wing 1303 vdp lobby video issue resolved and vdp back side data cable connection done.				