




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3702</b> |   |  |  |   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|--|---|--|--|---|------------|-----------|-----------------|--------|---------------------|----------------|--|---------------------|--------------|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low   |  |  |   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |  |  |   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496  |  |  |   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan   |  | <b>Technician Mobile :</b>   | 8080922985  |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain  | <b>Date &amp; Time :</b>   | 26-08-2021 10:14:39  |   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |   |  |  |   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Skylone   | Customer's Mobile :  | 9820606496   | Name :  | Irani Wadi |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |   |  |  |   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , Maharashtra               |   |  |  |   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |   |  |  |   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00   |  | Type :   |   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | VDP   |  |  |   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | in d 1002 vdp dead issue  |  |  |   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | b 1002 vdp off issue resolved and new power adapter install and vdp working ok and 550 cash received  |  |  |   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |  |  |   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | b 1002 vdp off issue resolved and new power adapter install and vdp working ok and 550 cash received  |  |  |   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-08-2021 02:04:29</td><td>Siddhesh Chavan</td><td>Completed</td><td>b 1002 vdp off issue resolved and new power adapter install and vdp working ok and 550 cash received</td><td></td></tr><tr><td>26-08-2021 10:14:52</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>26-08-2021 10:14:39</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |  |  |   |            | Date Time | Technician Name | Status | Remark              | Sign           | 26-08-2021 02:04:29  | Siddhesh Chavan     | Completed    | b 1002 vdp off issue resolved and new power adapter install and vdp working ok and 550 cash received |  | 26-08-2021 10:14:52 | Siddhesh Chavan | New |  | - | 26-08-2021 10:14:39 | Siddhesh Chavan | New |  | - |
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| 26-08-2021 10:14:39                    | Siddhesh Chavan   | New  |  | -   |            |           |                 |        |                     |                |  |                     |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-07-2023 12:03:03</td><td>Atique Salmani</td><td>Lobby camera vewinng issue resolved working ok also one to one working ok.</td></tr><tr><td>05-07-2023 10:16:40</td><td>Ravi Rajbhar</td><td>c wing 1701 door bell issue relsolved only DND Mode enble or diseble seting change</td></tr></tbody></table>   |  |  |   |            | Date Time | Technician Name | Remark | 24-07-2023 12:03:03 | Atique Salmani | Lobby camera vewinng issue resolved working ok also one to one working ok. | 05-07-2023 10:16:40 | Ravi Rajbhar | c wing 1701 door bell issue relsolved only DND Mode enble or diseble seting change                   |   |                     |                 |     |  |   |                     |                 |     |  |   |
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