

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3458</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                    |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|-------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|----------------|----------------------------------------------------------------------------|---------------------|--------------|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                    |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                    |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                    |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                    | <b>Technician Mobile :</b>                | 8080922985                                                                            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Call Basis                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                           | 19-07-2021 11:14:21                       |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                    |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Skylone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Customer's Mobile :                                                                | 9820606496                                | Name :                                                                                | Irani Wadi |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                    |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                    |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                    |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                    | Type :                                    |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                    |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | In c wing 1403 lobby video issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                    |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | lobby video issue resolved and working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                    |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                    |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | lobby video issue resolved and working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                    |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-07-2021 11:16:06</td><td>Siddhesh Chavan</td><td>Completed</td><td>lobby video issue resolved and working ok</td><td></td></tr><tr><td>19-07-2021 11:14:35</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>19-07-2021 11:14:21</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                    |                                           |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign           | 19-07-2021 11:16:06                                                        | Siddhesh Chavan     | Completed    | lobby video issue resolved and working ok                                          |  | 19-07-2021 11:14:35 | Siddhesh Chavan | New |  | - | 19-07-2021 11:14:21 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                             | Remark                                    | Sign                                                                                  |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 19-07-2021 11:16:06                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                                                                          | lobby video issue resolved and working ok |  |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 19-07-2021 11:14:35                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                |                                           | -                                                                                     |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 19-07-2021 11:14:21                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                |                                           | -                                                                                     |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-07-2023 12:03:03</td><td>Atique Salmani</td><td>Lobby camera vewinng issue resolved working ok also one to one working ok.</td></tr><tr><td>05-07-2023 10:16:40</td><td>Ravi Rajbhar</td><td>c wing 1701 door bell issue relsolved only DND Mode enble or diseble seting change</td></tr></tbody></table>                                                                                                                                                |                                                                                    |                                           |                                                                                       |            | Date Time | Technician Name | Remark | 24-07-2023 12:03:03 | Atique Salmani | Lobby camera vewinng issue resolved working ok also one to one working ok. | 05-07-2023 10:16:40 | Ravi Rajbhar | c wing 1701 door bell issue relsolved only DND Mode enble or diseble seting change |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                                             |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 24-07-2023 12:03:03                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Lobby camera vewinng issue resolved working ok also one to one working ok.         |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 05-07-2023 10:16:40                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | c wing 1701 door bell issue relsolved only DND Mode enble or diseble seting change |                                           |                                                                                       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |