




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2433																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9820606496																								
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																					
Ticket Type :	Complain	Date & Time :	16-12-2020 10:13:55																						
Vendor Details :																									
Company Name/Client Name :	Skylone	Customer's Mobile :	9820606496	Name :	Irani Wadi																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	VDP																								
Complain :	C1701 / C1804 and B1003 vdp issue and on 4th floor c wing in 1 flat outdoor camera to be installed																								
Technician Comment :	1804 c wing = lobby video issue solved 1701 c wing = cable not connect and cable faulty 1704 c wing = lock 401 c wing = out door camera reinstall 604 b wing = vdp mic issue checking for office 1003 b wing = lobby video working ok																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	1804 c wing = lobby video issue solved 1701 c wing = cable not connect and cable faulty 1704 c wing = lock 401 c wing = out door camera reinstall 604 b wing = vdp mic issue checking for office 1003 b wing = lobby video working ok																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-12-2020 12:42:22</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>1804 c wing = lobby video issue solved 1701 c wing = cable not connect and cable faulty 1704 c wing = lock 401 c wing = out door camera reinstall 604 b wing = vdp mic issue checking for office 1003 b wing = lobby video working ok</td><td></td></tr><tr><td>16-12-2020 10:14:10</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>16-12-2020 10:13:55</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-12-2020 12:42:22	Siddhesh Chavan	Work Pending	1804 c wing = lobby video issue solved 1701 c wing = cable not connect and cable faulty 1704 c wing = lock 401 c wing = out door camera reinstall 604 b wing = vdp mic issue checking for office 1003 b wing = lobby video working ok		16-12-2020 10:14:10	Siddhesh Chavan	New		-	16-12-2020 10:13:55	Siddhesh Chavan	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	24-07-2023 12:03:03	Atique Salmani	Lobby camera vewinng issue resolved working ok also one to one working ok.
	05-07-2023 10:16:40	Ravi Rajbhar	c wing 1701 door bell issue relsolved only DND Mode enble or diseble seting change