

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2164</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                           |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|----------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-----------------|------------------------------------------|---------------------|-----------------|-----------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                           |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                           |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                           |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                           | <b>Technician Mobile :</b>                   | 8080922985                                                                            |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date &amp; Time :</b>                                  | 03-11-2020 12:32:57                          |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                           |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Skylone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Customer's Mobile :                                       | 9820606496                                   | Name :                                                                                | Irani Wadi |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                           |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                           |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                           |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                           | Type :                                       |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                           |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | VOICE ISSUE 1304 C WING                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                           |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | c wing 1304 wdp lobby to flat numbering done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                           |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                           |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | c wing 1304 wdp lobby to flat numbering done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                           |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-11-2020 01:54:10</td><td>Siddhesh Chavan</td><td>Completed</td><td>c wing 1304 wdp lobby to flat numbering done</td><td></td></tr><tr><td>03-11-2020 12:33:15</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>03-11-2020 12:32:57</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                           |                                              |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign            | 04-11-2020 01:54:10                      | Siddhesh Chavan     | Completed       | c wing 1304 wdp lobby to flat numbering done              |  | 03-11-2020 12:33:15 | Siddhesh Chavan | New |  | - | 03-11-2020 12:32:57 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                                    | Remark                                       | Sign                                                                                  |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 04-11-2020 01:54:10                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Completed                                                 | c wing 1304 wdp lobby to flat numbering done |  |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 03-11-2020 12:33:15                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                       |                                              | -                                                                                     |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 03-11-2020 12:32:57                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                       |                                              | -                                                                                     |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-11-2020 04:05:38</td><td>Siddhesh Chavan</td><td>b wing 501 video and vicece issue solved</td></tr><tr><td>04-11-2020 03:59:08</td><td>Siddhesh Chavan</td><td>c wing - 2004 lobby video issue solved and all working ok</td></tr></tbody></table>                                                                                                                                                                                                          |                                                           |                                              |                                                                                       |            | Date Time | Technician Name | Remark | 04-11-2020 04:05:38 | Siddhesh Chavan | b wing 501 video and vicece issue solved | 04-11-2020 03:59:08 | Siddhesh Chavan | c wing - 2004 lobby video issue solved and all working ok |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                                    |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 04-11-2020 04:05:38                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | b wing 501 video and vicece issue solved                  |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 04-11-2020 03:59:08                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | c wing - 2004 lobby video issue solved and all working ok |                                              |                                                                                       |            |           |                 |        |                     |                 |                                          |                     |                 |                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |