## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE1483  |   |                     |                     |            |            |  |  |  |  |
|----------------------------------|---|---------------------|---------------------|------------|------------|--|--|--|--|
| Priority:                        | Low   |                     |                     |            |            |  |  |  |  |
| Created By:                      | Admin - Megha Madam                         |                     |                     |            |            |  |  |  |  |
| Complaint Mob.<br>No. :          | 9820606496                                  |                     |                     |            |            |  |  |  |  |
| Technician Name:                 | Atique Salmani                              |                     | Technician Mobile : | 8080922984 |            |  |  |  |  |
| Ticket Type :                    | Complain                                    | Date & Time:        | 20-06-2020 06:16:50 |            |            |  |  |  |  |
| Vendor Details :                 |   |                     |                     |            |            |  |  |  |  |
| Company<br>Name/Client Name<br>: | Skylone                                     | Customer's Mobile : | 9820606496          | Name :     | Irani Wadi |  |  |  |  |
| Address:                         |   |                     |                     |            |            |  |  |  |  |
| Mumbai , , , , Maharashtra       |   |                     |                     |            |            |  |  |  |  |
| AMC Details :                    |   |                     |                     |            |            |  |  |  |  |
| Expiry Date :                    | 01-01-1970 05:30:00                         |                     | Type:               |            |            |  |  |  |  |
| <b>Product Name:</b>             | VDP   |                     |                     |            |            |  |  |  |  |
| Complain:                        | B Wing 403/501/502/1303/1304/1504 VDP Issue |                     |                     |            |            |  |  |  |  |
| Technician<br>Comment :          | 502 installed by siddesh .                  |                     |                     |            |            |  |  |  |  |
| Complain<br>Operator :           | Desktop - Megha Madam                       |                     |                     |            |            |  |  |  |  |
| Remark:                          | 502 installed by siddesh .                  |                     |                     |            |            |  |  |  |  |

| Status History :             | Date Time                        | Technician<br>Name | Status  |   | Remark  | Sign   |  |
|------------------------------|----------------------------------|--------------------|---|---|---|--------|--|
|                              | 01-07-2020<br>07:45:06           | Atique<br>Salmani  | Completed   |   | 502 installed by siddesh .  | Siddle |  |
|                              | 26-06-2020<br>06:24:36           | Atique<br>Salmani  | Awaiting<br>Spares  |   | B wing 502 continue ring n not vew of lobby check n screen n camera colect. 501 lock no at home 503 nc01 need and also renewal work going on Bwing 1304 one to one cable available but duct to screen cable missing duct side available but miss from screen due to interior. 1204 changed nc01 and working ok also receved payment. 2202 crimping done screen side and check working ok Bwing 2004 changed nc 01 and pachcode 1 mter check working ok. |        |  |
|                              | 20-06-2020<br>06:17:08           | Atique<br>Salmani  | New<br>New  |   |   | -      |  |
|                              | 20-06-2020<br>06:16:51           | Atique<br>Salmani  |   |   |   | -      |  |
| Previous<br>Complain History | Date Time Technician Na          |                    | lame  | me Remark   |   |        |  |
| :                            | 24-07-2023 12:03:03 Atique Salma |                    | ni Lobby camera vewinng issue resolved working ok also one to one working ok. |   |   |        |  |
|                              | 05-07-2023 10:16:4               | 0 Ravi Rajbhar     |   | c wing 1701 door bell issue relsoved only DND Mode enble or diseble seting change |   |        |  |