

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1456</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                 |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|----------------|-----------------------------------------------------------------------------------------------------------------|---------------------|----------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                 |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                 |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                 |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                 | <b>Technician Mobile :</b>                                                 | 8080922985                                                                            |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>                                                                                        | 10-06-2020 12:36:08                                                        |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                 |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Skylone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :                                                                                             | 9820606496                                                                 | Name :                                                                                | Irani Wadi |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                 |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                 |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                 |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                 | Type :                                                                     |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                 |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | VDP ISSUE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                 |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | vdp issue solved and all settings done and working ok vdp repir and return                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                 |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                 |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | vdp issue solved and all settings done and working ok vdp repair and return                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                 |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-06-2020 02:00:55</td><td>Siddhesh Chavan</td><td>Completed</td><td>vdp issue solved and all settings done and working ok vdp repir and return</td><td></td></tr><tr><td>16-06-2020 07:14:33</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>10-06-2020 12:36:27</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>10-06-2020 12:36:08</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                 |                                                                            |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign           | 18-06-2020 02:00:55                                                                                             | Siddhesh Chavan     | Completed      | vdp issue solved and all settings done and working ok vdp repir and return |  | 16-06-2020 07:14:33 | Siddhesh Chavan | New |  | - | 10-06-2020 12:36:27 | Siddhesh Chavan | New |  | - | 10-06-2020 12:36:08 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Status                                                                                                          | Remark                                                                     | Sign                                                                                  |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 18-06-2020 02:00:55                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                                                                                       | vdp issue solved and all settings done and working ok vdp repir and return |  |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 16-06-2020 07:14:33                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                             |                                                                            | -                                                                                     |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 10-06-2020 12:36:27                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                             |                                                                            | -                                                                                     |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 10-06-2020 12:36:08                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                             |                                                                            | -                                                                                     |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-03-2020 03:41:22</td><td>Atique Salmani</td><td>nc01 missing so collected from office and punch screen side and room numbr add by debug mode on and working ok.</td></tr><tr><td>03-02-2020 05:05:09</td><td>Atique Salmani</td><td>installed</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                               |                                                                                                                 |                                                                            |                                                                                       |            | Date Time | Technician Name | Remark | 07-03-2020 03:41:22 | Atique Salmani | nc01 missing so collected from office and punch screen side and room numbr add by debug mode on and working ok. | 03-02-2020 05:05:09 | Atique Salmani | installed                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Remark                                                                                                          |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 07-03-2020 03:41:22                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | nc01 missing so collected from office and punch screen side and room numbr add by debug mode on and working ok. |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 03-02-2020 05:05:09                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | installed                                                                                                       |                                                                            |                                                                                       |            |           |                 |        |                     |                |                                                                                                                 |                     |                |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |