Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Delaulter I am			
Priority: Low	Low		
Created By: Admin - Apurva Vajaria	Admin - Apurva Vajaria		
Complaint Mob. No.: 9820606496			
Technician Name : Siddhesh Chavan : Technician Mobile : 8080922985			
Ticket Type : Complain Date & Time : 24-02-2025 02:20:58			
Vendor Details :			
Company Name/Client Name : Customer's Mobile : 9820606496 Name :	Irani Wadi		
Address:			
Mumbai,,,, Maharashtra			
AMC Details :			
Expiry Date: 01-01-1970 05:30:00 Type:	Type :		
Product Name: Access	Access		
1)entrance reception door locking mechanisms issue 2)Need to increased for timer resetting with more than 15 seconds 3)any members thumb prints not getting captured in machine while registering new persons			
1. Door alignment issue lock working ok 2. ?door lock incease time done 3. ?need to readd fingers and modify user			
Complain Operator: Desktop - Apurva Vajaria			
Remark: 1. Door alignment issue lock working ok 2. ?door lock incease time done 3. ?need to readd fingers and modify user			
Status History: Date Time Technician Name Status Remark	Sign		
24-02-2025 03:37:32 Siddhesh Chavan Completed 1. Door alignment issue lock working ok 2. ?door lock incease time done 3. ?need to readd fingers and modify user			
24-02-2025 02:52:10 Siddhesh Chavan New	-		
Previous Complein History Date Time Technician Name Remark	Remark B 2003 new vdp inatall and working ok		
Complain History: 24-02-2025 03:06:18 Siddhesh Chavan B 2003 new vdp inatall and working ok			
17-02-2025 11:04:09 Siddhesh Chavan New vdp inatall done and working ok	New vdp inatall done and working ok		