

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13363</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                 |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|----------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-----------------|------------------------------------------------|---------------------|------------------|-------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                 |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                 |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                 |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                 | <b>Technician Mobile :</b>                                     | 8080922985                                                                            |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                                                        | 25-11-2024 03:50:56                                            |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                 |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :              | Skylone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Customer's Mobile :                                                                             | 9820606496                                                     | Name :                                                                                | Irani Wadi |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                 |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                 |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                 |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                 | Type :                                                         |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                   | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                 |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                       | B-801 Replacement VDP need to install against faulty                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                 |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | 801 vdp reinstall done and working ok lobby view issue resoved                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                 |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                 |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                         | 801 vdp reinstall done and working ok lobby view issue resoved                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                 |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-11-2024 05:43:14</td><td>Siddhesh Chavan</td><td>Completed</td><td>801 vdp reinstall done and working ok lobby view issue resoved</td><td></td></tr><tr><td>26-11-2024 05:41:14</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>26-11-2024 10:48:45</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>25-11-2024 03:51:06</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                 |                                                                |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign            | 26-11-2024 05:43:14                            | Siddhesh Chavan     | Completed        | 801 vdp reinstall done and working ok lobby view issue resoved                                  |  | 26-11-2024 05:41:14 | Siddhesh Chavan | New |  | - | 26-11-2024 10:48:45 | Siddhesh Chavan | New |  | - | 25-11-2024 03:51:06 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                                          | Remark                                                         | Sign                                                                                  |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 26-11-2024 05:43:14                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                                                                                       | 801 vdp reinstall done and working ok lobby view issue resoved |  |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 26-11-2024 05:41:14                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                             |                                                                | -                                                                                     |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 26-11-2024 10:48:45                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                             |                                                                | -                                                                                     |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 25-11-2024 03:51:06                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                             |                                                                | -                                                                                     |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-12-2024 12:56:10</td><td>Siddhesh Chavan</td><td>Vdp issue resoved do not anabale issue resoved</td></tr><tr><td>02-12-2024 11:49:09</td><td>Rahul Mhapralkar</td><td>New outdoor camera installed and repair indoor unit installed, now working both units normally.</td></tr></tbody></table>                                                                                                                                                                                                                                                                           |                                                                                                 |                                                                |                                                                                       |            | Date Time | Technician Name | Remark | 12-12-2024 12:56:10 | Siddhesh Chavan | Vdp issue resoved do not anabale issue resoved | 02-12-2024 11:49:09 | Rahul Mhapralkar | New outdoor camera installed and repair indoor unit installed, now working both units normally. |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                                          |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 12-12-2024 12:56:10                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Vdp issue resoved do not anabale issue resoved                                                  |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 02-12-2024 11:49:09                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New outdoor camera installed and repair indoor unit installed, now working both units normally. |                                                                |                                                                                       |            |           |                 |        |                     |                 |                                                |                     |                  |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |