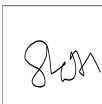
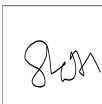
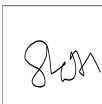


# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12388</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                     |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|--------------|---------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|--------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                     |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                     |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                     |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                     | <b>Technician Mobile :</b>                                                 | 8080922985                                                                            |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                            | 09-08-2024 02:02:06                                                        |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                     |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :              | Skylone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Customer's Mobile :                                                 | 9820606496                                                                 | Name :                                                                                | Irani Wadi |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                     |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                     |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                     |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                     | Type :                                                                     |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                   | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                     |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                       | C-1303 when bell press ringing in all flats - 9022493980                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                     |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | New adpter install and issue resoved Nc 01 take to clint                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                     |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                     |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                         | New adpter install and issue resoved Nc 01 take to clint                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                     |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-08-2024 11:07:30</td><td>Siddhesh Chavan</td><td>Completed</td><td>New adpter install and issue resoved Nc 01 take to clint</td><td></td></tr><tr><td>21-08-2024 05:04:31</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>20-08-2024 03:51:41</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>12-08-2024 11:16:24</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>13 floor distubtr issue need to Change 21&amp;22 floor distubtr take to office</td><td></td></tr><tr><td>12-08-2024 10:23:26</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>09-08-2024 06:14:36</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                     |                                                                            |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign | 22-08-2024 11:07:30 | Siddhesh Chavan     | Completed    | New adpter install and issue resoved Nc 01 take to clint            |  | 21-08-2024 05:04:31 | Siddhesh Chavan | New |  | - | 20-08-2024 03:51:41 | Siddhesh Chavan | New |  | - | 12-08-2024 11:16:24 | Siddhesh Chavan | Work Pending | 13 floor distubtr issue need to Change 21&22 floor distubtr take to office |  | 12-08-2024 10:23:26 | Siddhesh Chavan | New |  | - | 09-08-2024 06:14:36 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                              | Remark                                                                     | Sign                                                                                  |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 22-08-2024 11:07:30                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                           | New adpter install and issue resoved Nc 01 take to clint                   |  |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 21-08-2024 05:04:31                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                 |                                                                            | -                                                                                     |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 20-08-2024 03:51:41                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                 |                                                                            | -                                                                                     |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 12-08-2024 11:16:24                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Work Pending                                                        | 13 floor distubtr issue need to Change 21&22 floor distubtr take to office |  |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 12-08-2024 10:23:26                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                 |                                                                            | -                                                                                     |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 09-08-2024 06:14:36                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                 |                                                                            | -                                                                                     |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-11-2024 03:40:41</td><td></td><td></td></tr><tr><td>04-11-2024 04:22:57</td><td>Ravi Rajbhar</td><td>B wing 1504 lobby cmaera viewing issue resolved and ok working done</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                     |                                                                            |                                                                                       |            | Date Time | Technician Name | Remark | 11-11-2024 03:40:41 |      |                     | 04-11-2024 04:22:57 | Ravi Rajbhar | B wing 1504 lobby cmaera viewing issue resolved and ok working done |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                              |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 11-11-2024 03:40:41                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                     |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 04-11-2024 04:22:57                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | B wing 1504 lobby cmaera viewing issue resolved and ok working done |                                                                            |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |                                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |