

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12311</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                     |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|--------------|---------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                     |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                     |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                     |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                     | <b>Technician Mobile :</b>                                                                                                            | 8080922965                                                                            |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Date &amp; Time :</b>                                            | 01-08-2024 01:57:27                                                                                                                   |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                     |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :              | Skylone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :                                                 | 9820606496                                                                                                                            | Name :                                                                                | Irani Wadi |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                     |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                     |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                     |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                     | Type :                                                                                                                                |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                     |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                       | C-2003 outdoor bell not working (9082658995)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                     |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             | c 2003 ok working done 1702 door lock but our side calling ok lobby to flat c 1203 ok working lobby panal repair return and reinstall                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                     |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                     |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                         | c 2003 ok working done 1702 door lock but our side calling ok lobby to flat c 1203 ok working lobby panal repair return and reinstall                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                     |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-08-2024 11:57:07</td><td>Ravi Rajbhar</td><td>Completed</td><td>c 2003 ok working done 1702 door lock but our side calling ok lobby to flat c 1203 ok working lobby panal repair return and reinstall</td><td></td></tr><tr><td>06-08-2024 11:15:58</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>02-08-2024 11:44:04</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-08-2024 01:57:37</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                     |                                                                                                                                       |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign | 06-08-2024 11:57:07 | Ravi Rajbhar        | Completed    | c 2003 ok working done 1702 door lock but our side calling ok lobby to flat c 1203 ok working lobby panal repair return and reinstall |  | 06-08-2024 11:15:58 | Ravi Rajbhar | New |  | - | 02-08-2024 11:44:04 | Ravi Rajbhar | New |  | - | 01-08-2024 01:57:37 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                                                              | Remark                                                                                                                                | Sign                                                                                  |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 06-08-2024 11:57:07                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                                           | c 2003 ok working done 1702 door lock but our side calling ok lobby to flat c 1203 ok working lobby panal repair return and reinstall |  |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 06-08-2024 11:15:58                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                 |                                                                                                                                       | -                                                                                     |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 02-08-2024 11:44:04                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                 |                                                                                                                                       | -                                                                                     |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 01-08-2024 01:57:37                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                 |                                                                                                                                       | -                                                                                     |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-11-2024 03:40:41</td><td></td><td></td></tr><tr><td>04-11-2024 04:22:57</td><td>Ravi Rajbhar</td><td>B wing 1504 lobby cmaera viewing issue resolved and ok working done</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                     |                                                                                                                                       |                                                                                       |            | Date Time | Technician Name | Remark | 11-11-2024 03:40:41 |      |                     | 04-11-2024 04:22:57 | Ravi Rajbhar | B wing 1504 lobby cmaera viewing issue resolved and ok working done                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                                                              |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 11-11-2024 03:40:41                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                     |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 04-11-2024 04:22:57                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | B wing 1504 lobby cmaera viewing issue resolved and ok working done |                                                                                                                                       |                                                                                       |            |           |                 |        |                     |      |                     |                     |              |                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |