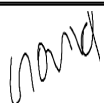
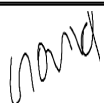
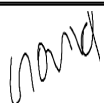


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11223																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9820606496																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	26-03-2024 12:21:29																						
Vendor Details :																									
Company Name/Client Name :	Skylone	Customer's Mobile :	9820606496	Name :	Irani Wadi																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	VDP																								
Complain :	B-1504 ankit sir - lobby cameras not able to view and not able to call also line busy issue																								
Technician Comment :	1504 readd from debug mode all working ok chek call from lobby and also one to one and also 1204 dnd deactivate.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	1504 readd from debug mode all working ok chek call from lobby and also one to one and also 1204 dnd deactivate.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-03-2024 10:39:23</td><td>Atique Salmani</td><td>Completed</td><td>1504 readd from debug mode all working ok chek call from lobby and also one to one and also 1204 dnd deactivate.</td><td></td></tr><tr><td>27-03-2024 10:15:10</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>26-03-2024 12:21:35</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-03-2024 10:39:23	Atique Salmani	Completed	1504 readd from debug mode all working ok chek call from lobby and also one to one and also 1204 dnd deactivate.		27-03-2024 10:15:10	Atique Salmani	New		-	26-03-2024 12:21:35	Atique Salmani	New		-
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26-03-2024 12:21:35	Atique Salmani	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-03-2024 10:59:05</td><td>Atique Salmani</td><td>There is dnd enabled so disabled it working all properly.</td></tr><tr><td>21-03-2024 11:58:44</td><td>Atique Salmani</td><td>Cable was disconnected so rejoin it and chek afr door lock working ok and also opning by exit switch and biometric device also by our user password.</td></tr></tbody></table>					Date Time	Technician Name	Remark	22-03-2024 10:59:05	Atique Salmani	There is dnd enabled so disabled it working all properly.	21-03-2024 11:58:44	Atique Salmani	Cable was disconnected so rejoin it and chek afr door lock working ok and also opning by exit switch and biometric device also by our user password.											
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