Vallabh Enterprises

Service Status Details : VE11188					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9820606496				
Technician Name :	Atique Salmani		**Technician Mobile :**	8080922984	
Ticket Type :	Complain	**Date & Time :**	22-03-2024 10:59:05		
Vendor Details :					
Company Name/Client Name :	Skylone	Customer's Mobile :	9820606496	Name :	Irani Wadi
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	VDP				
Complain :	C-1004 - when bell press from the outside not able to hear inside (9820854370)				
Technician Comment :	There is dnd enabled so desabled it working all properly.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	There is dnd enabled so desabled it working all properly.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	22-03-2024 12:05:41	Atique Salmani	Completed	There is dnd enabled so desabled it working all properly.	
	22-03-2024 11:27:24	Atique Salmani	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	26-03-2024 12:21:29	Atique Salmani	1504 readd from debug mode all working ok chek call from lobby and also one to one and also 1204 dnd deactivate.
	21-03-2024 11:58:44	Atique Salmani	Cable was disconnected so rejoint it and chek aftr door lock working ok and also opning by exit switch and biomatric device also by our user password.