## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Priority: Low   Created By: Admin - Apurva Vajaria   Complaint Mob. No.: 9820606496   Technician Name: Atique Salmani:   Ticket Type: Complain   Date & Time: 21-03-2024 11:58:44   Vendor Details:   Company Name/Client Name: Skylone   Customer's Mobile: 9820606496   Name: Irani Wadani Wadani Wadani Wani Wani Wani Wani Wani Wani Wani W
Complaint Mob. No.:         9820606496           Technician Name:         Atique Salmani:         Technician Mobile:         8080922984           Ticket Type:         Complain         Date & Time:         21-03-2024 11:58:44         Vendor Details:           Company         Skylone         Customer's Mobile:         9820606496         Name:         Irani Wad
No.: Technician Name: Atique Salmani: Technician Mobile: 8080922984   Ticket Type: Complain Date & Time: 21-03-2024 11:58:44     Vendor Details:   Company Skylone Customer's Mobile: 9820606496 Name: Irani Wada
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Address:
Mumbai , , , , Maharashtra
AMC Details:
Expiry Date : 01-01-1970 05:30:00 Type :
Product Name: VDP
Complain: B wing door lock cable disconnect issue
Technician Cable was disconnected so rejoint it and chek aftr door lock working ok and also opning by ex switch and biomatric device also by our user password.
Complain Operator:  Desktop - Apurva Vajaria
Remark: Cable was disconnected so rejoint it and chek aftr door lock working ok and also opning by ex switch and biomatric device also by our user password.
Status History: Date Time Technician Name Status Remark Sign
22-03-2024 12:09:41  Atique Salmani Completed Cable was disconnected so rejoint it and chek aftr door lock working ok and also opning by exit switch and biomatric device also by our user password.
22-03-2024 Atique Salmani New - 10:49:45
Previous Complain History  Date Time Technician Name Remark
26-03-2024 12:21:29 Atique Salmani 1504 readd from debug mode all working ok chek call from lobby and also one to one and also 1204 dnd deactivate.
22-03-2024 10:59:05 Atique Salmani There is dnd enabled so desabled it working all properly.