




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1058																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9820606496																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	03-02-2020 05:03:36																						
Vendor Details :																									
Company Name/Client Name :	Skylone	Customer's Mobile :	9820606496	Name :	Irani Wadi																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	VDP																								
Complain :	b WING 2202 Not able to open from down 402-down view cant be seen 802-Down View cant be seen 1701- out door camera not working																								
Technician Comment :	402/802/2202/1701/901/1003/1503 1503 complete 1701 completed some connucation issue 2202 Lock 802 lock 402 working ok only visit 901 completed 1003wrong connected vdp screen issue collect for repair 1004 completed .																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	402/802/2202/1701/901/1003/1503 1503 complete 1701 completed some connucation issue 2202 Lock 802 lock 402 working ok only visit 901 completed 1003wrong connected vdp screen issue collect for repair 1004 completed .																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-02-2020 03:29:49</td><td>Atique Salmani</td><td>Completed</td><td>402/802/2202/1701/901/1003/1503 1503 complete 1701 completed some connucation issue 2202 Lock 802 lock 402 working ok only visit 901 completed 1003wrong connected vdp screen issue collect for repair 1004 completed .</td><td></td></tr><tr><td>04-02-2020 10:12:32</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>03-02-2020 05:03:37</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-02-2020 03:29:49	Atique Salmani	Completed	402/802/2202/1701/901/1003/1503 1503 complete 1701 completed some connucation issue 2202 Lock 802 lock 402 working ok only visit 901 completed 1003wrong connected vdp screen issue collect for repair 1004 completed .		04-02-2020 10:12:32	Atique Salmani	New		-	03-02-2020 05:03:37	Atique Salmani	New		-
Date Time	Technician Name	Status	Remark	Sign																					
04-02-2020 03:29:49	Atique Salmani	Completed	402/802/2202/1701/901/1003/1503 1503 complete 1701 completed some connucation issue 2202 Lock 802 lock 402 working ok only visit 901 completed 1003wrong connected vdp screen issue collect for repair 1004 completed .																						
04-02-2020 10:12:32	Atique Salmani	New		-																					
03-02-2020 05:03:37	Atique Salmani	New		-																					

Previous Complain History :	Date Time	Technician Name	Remark
	24-07-2023 12:03:03	Atique Salmani	Lobby camera vewinnng issue resolved working ok also one to one working ok.
	05-07-2023 10:16:40	Ravi Rajbhar	c wing 1701 door bell issue relsolved only DND Mode enble or diseble seting change