







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE15763</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9322637846																								
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																					
<b>Ticket Type :</b>	Call Basis	<b>Date &amp; Time :</b>	10-09-2025 10:12:41																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Deepak Shah	Customer's Mobile :	9322637846	Name :	Indibrand Solutions																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	Time And Attendance																								
<b>Complain :</b>	Biometric unable to connect - 750/- visiting charges																								
<b>Technician Comment :</b>	Biometric attendance divice connect to wifi and smart office software data download and show to client all ok working done																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	Biometric attendance divice connect to wifi and smart office software data download and show to client all ok working done																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-09-2025 05:06:23</td><td>Ravi Rajbhar</td><td>Completed</td><td>Biometric attendance divice connect to wifi and smart office software data download and show to client all ok working done</td><td></td></tr><tr><td>10-09-2025 05:06:23</td><td>Ravi Rajbhar</td><td>Completed</td><td>Biometric attendance divice connect to wifi and smart office software data download and show to client all ok working done</td><td></td></tr><tr><td>10-09-2025 10:12:48</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-09-2025 05:06:23	Ravi Rajbhar	Completed	Biometric attendance divice connect to wifi and smart office software data download and show to client all ok working done		10-09-2025 05:06:23	Ravi Rajbhar	Completed	Biometric attendance divice connect to wifi and smart office software data download and show to client all ok working done		10-09-2025 10:12:48	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-08-2025 12:57:01</td><td>Ravi Rajbhar</td><td>Nvr online done and ok working done nvr ip change 192.168.1.31 Password - cctv@123 Biometric attendance divice WiFi connect</td></tr><tr><td>23-06-2025 10:46:53</td><td>Ravi Rajbhar</td><td>1 cemra issue solved and 1 cemra wire orange wala faulty work pending 27.06.2025 - Ravi/Ajay visited - 2 camera check camera ok but cable issue need to change 20-30 mtr approx and Poe switch issue need to change switch 8 port poe 2 port uplink</td></tr></tbody></table>					Date Time	Technician Name	Remark	28-08-2025 12:57:01	Ravi Rajbhar	Nvr online done and ok working done nvr ip change 192.168.1.31 Password - cctv@123 Biometric attendance divice WiFi connect	23-06-2025 10:46:53	Ravi Rajbhar	1 cemra issue solved and 1 cemra wire orange wala faulty work pending 27.06.2025 - Ravi/Ajay visited - 2 camera check camera ok but cable issue need to change 20-30 mtr approx and Poe switch issue need to change switch 8 port poe 2 port uplink											
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