




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE4303 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|--|---|------|-----------|-----------------|--------|---------------------|----------------|---|---------------------|----------------|---|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9769755007 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Neeraj Chauhan | | Technician Mobile : | 8898885764 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 02-12-2021 10:38:22 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Rahul International - Nalasopara | Customer's Mobile : | 9769755007 | Name : | Icse | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | login issue password issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | 4 dvr add on jitu sir PC and working okk instaon new id create. id = rahul125 password = 1CPcamrip | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | 4 dvr add on jitu sir PC and working okk instaon new id create. id = rahul125 password = 1CPcamrip | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>02-12-2021 05:13:57</td> <td>Neeraj Chauhan</td> <td>Completed</td> <td>4 dvr add on jitu sir PC and working okk instaon new id create. id = rahul125 password = 1CPcamrip</td> <td></td> </tr> <tr> <td>02-12-2021 10:40:44</td> <td>Neeraj Chauhan</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>02-12-2021 10:38:22</td> <td>Neeraj Chauhan</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 02-12-2021 05:13:57 | Neeraj Chauhan | Completed | 4 dvr add on jitu sir PC and working okk instaon new id create. id = rahul125 password = 1CPcamrip |  | 02-12-2021 10:40:44 | Neeraj Chauhan | New | | - | 02-12-2021 10:38:22 | Neeraj Chauhan | New | | - |
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| 02-12-2021 10:38:22 | Neeraj Chauhan | New | | - | | | | | | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td>25-11-2021 01:57:10</td> <td>Atique Salmani</td> <td>1.2.3.and ground floor all dvr online on p2p and in cellphone of principle mauwa mam and also kvms pro software installed in pc and add all floor dvr . ground floor rack side cable mash need to cleand and some cameras also need to check.</td> </tr> <tr> <td>19-09-2020 05:16:38</td> <td>Atique Salmani</td> <td>one cmra Faulty changed given by more staff and working ok. and second is vedeo baloon loose conction reconection and working ok.</td> </tr> </tbody> </table> | | | | | Date Time | Technician Name | Remark | 25-11-2021 01:57:10 | Atique Salmani | 1.2.3.and ground floor all dvr online on p2p and in cellphone of principle mauwa mam and also kvms pro software installed in pc and add all floor dvr . ground floor rack side cable mash need to cleand and some cameras also need to check. | 19-09-2020 05:16:38 | Atique Salmani | one cmra Faulty changed given by more staff and working ok. and second is vedeo baloon loose conction reconection and working ok. | | | | | | | | | | | |
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