

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4977</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                    |                            |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|----------------------------|------------|------|-----------|-----------------|--------|---------------------|----------------|------------------------------------------------------------------------------------|---------------------|----------------|------------------------------------------------------------|---|---------------------|------------------|-----|--|---|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                            |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                    |                            |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9870150010                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                    |                            |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Name :</b>               | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                    | <b>Technician Mobile :</b> | 9664609225 |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Ticket Type :</b>                   | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                           | 10-03-2022 05:36:24        |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                    |                            |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Company Name/Client Name :             | Mehul Mehta                                                                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :                                                                | 9870150010                 | Name :     | Home |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                    |                            |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                    |                            |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                    |                            |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    | Type :                     |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                            |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain :</b>                      | Memory card need to install                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                    |                            |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                    |                            |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                    |                            |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Remark :</b>                        | Memory Card Installed Recording Check Ok                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                    |                            |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-03-2022 10:37:00</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>10-03-2022 05:37:12</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>10-03-2022 05:36:24</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                    |                            |            |      | Date Time | Technician Name | Status | Remark              | Sign           | 11-03-2022 10:37:00                                                                | Prashant Nikalje    | Completed      |                                                            | - | 10-03-2022 05:37:12 | Prashant Nikalje | New |  | - | 10-03-2022 05:36:24 | Prashant Nikalje | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                             | Remark                     | Sign       |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 11-03-2022 10:37:00                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                                                          |                            | -          |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 10-03-2022 05:37:12                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                |                            | -          |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 10-03-2022 05:36:24                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                |                            | -          |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-02-2022 10:22:32</td><td>Atique Salmani</td><td>one dome camera add in vdp set angel working ok .memory card installation painding</td></tr><tr><td>04-01-2021 03:24:50</td><td>Atique Salmani</td><td>give demo then installed only one to one vdp and working .</td></tr></tbody></table>                                    |                                                                                    |                            |            |      | Date Time | Technician Name | Remark | 25-02-2022 10:22:32 | Atique Salmani | one dome camera add in vdp set angel working ok .memory card installation painding | 04-01-2021 03:24:50 | Atique Salmani | give demo then installed only one to one vdp and working . |   |                     |                  |     |  |   |                     |                  |     |  |   |
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| 04-01-2021 03:24:50                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                           | give demo then installed only one to one vdp and working .                         |                            |            |      |           |                 |        |                     |                |                                                                                    |                     |                |                                                            |   |                     |                  |     |  |   |                     |                  |     |  |   |