




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8595																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9769948909																								
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																					
Ticket Type :	Complain	Date & Time :	16-06-2023 01:39:20																						
Vendor Details :																									
Company Name/Client Name :	Umiya Developers	Customer's Mobile :	9769948909	Name :	Hitesh Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	5-6 camera angle issue and cameras not working																								
Technician Comment :	4-5 camera angle issue resolved working ok and one camera off issue resolved working ok all camera angle settings done and 1 video ballon and 1 DC conectoar used																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	4-5 camera angle issue resolved working ok and one camera off issue resolved working ok all camera angle settings done and 1 video ballon and 1 DC conectoar used																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-06-2023 04:49:35</td><td>Sonu Kumar</td><td>Completed</td><td>4-5 camera angle issue resolved working ok and one camera off issue resolved working ok all camera angle settings done and 1 video ballon and 1 DC conectoar used</td><td></td></tr><tr><td>17-06-2023 10:58:57</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-06-2023 01:39:29</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-06-2023 04:49:35	Sonu Kumar	Completed	4-5 camera angle issue resolved working ok and one camera off issue resolved working ok all camera angle settings done and 1 video ballon and 1 DC conectoar used		17-06-2023 10:58:57	Sonu Kumar	New		-	16-06-2023 01:39:29	Sonu Kumar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-05-2023 05:55:50</td><td>Prashant Nikalje</td><td></td></tr><tr><td>21-04-2023 11:00:38</td><td>Prashant Nikalje</td><td>prashant old visit date 28.04.2023 dvr online done and mobile also dvr firmware upgradation done dvr ip 192.168.1.4 admin /cctv@123 ptz camera 192.168.1.105 / admin /cctv@123.</td></tr></tbody></table>					Date Time	Technician Name	Remark	03-05-2023 05:55:50	Prashant Nikalje		21-04-2023 11:00:38	Prashant Nikalje	prashant old visit date 28.04.2023 dvr online done and mobile also dvr firmware upgradation done dvr ip 192.168.1.4 admin /cctv@123 ptz camera 192.168.1.105 / admin /cctv@123.											
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