

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8176																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9769948909																																		
Technician Name :	Prashant Nikalje		Technician Mobile :	9664609225																															
Ticket Type :	Complain	Date & Time :	21-04-2023 11:00:38																																
Vendor Details :																																			
Company Name/Client Name :	Umiya Developers	Customer's Mobile :	9769948909	Name :	Hitesh Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	Hitesh sir mobile not able to see online																																		
Technician Comment :																																			
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	prashant old visit date 28.04.2023 dvr online done and mobile also dvr firmware upgradation done dvr ip 192.168.1.4 admin /cctv@123 ptz camera 192.168.1.105 / admin /cctv@123.																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-05-2023 11:19:16</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>28-04-2023 10:37:23</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>26-04-2023 10:28:33</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>24-04-2023 10:28:45</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>21-04-2023 11:00:50</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-05-2023 11:19:16	Prashant Nikalje	Completed		-	28-04-2023 10:37:23	Prashant Nikalje	New		-	26-04-2023 10:28:33	Prashant Nikalje	New		-	24-04-2023 10:28:45	Prashant Nikalje	New		-	21-04-2023 11:00:50	Prashant Nikalje	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-05-2023 05:55:50</td><td>Prashant Nikalje</td><td></td></tr><tr><td>05-04-2023 03:26:20</td><td>Atique Salmani</td><td>Online issue resolved ptz ip camera readd becuz when DVR KEEP on DHCP then it's changed ip now dvr keep on static IP and ptz ip camera password cctv@123 andIP 192.168.0.105 dvr admin @123(L) NOW WORKING OK.</td></tr></tbody></table>					Date Time	Technician Name	Remark	03-05-2023 05:55:50	Prashant Nikalje		05-04-2023 03:26:20	Atique Salmani	Online issue resolved ptz ip camera readd becuz when DVR KEEP on DHCP then it's changed ip now dvr keep on static IP and ptz ip camera password cctv@123 andIP 192.168.0.105 dvr admin @123(L) NOW WORKING OK.																					
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