




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE8047</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9769948909																			
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	05-04-2023 03:26:20																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Umiya Developers	Customer's Mobile :	9769948909	Name :	Hitesh Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	Not able to view online in mobile																			
<b>Technician Comment :</b>	Online issue resolved ptz ip camera readd becZ when DVR KEEP on DHCP then it's changed ip now dvr keep on static IP and ptz ip camera password cctv@123 andIP 192.168.0.105 dvr admin @123(L) NOW WORKING OK.																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	Online issue resolved ptz ip camera readd becZ when DVR KEEP on DHCP then it's changed ip now dvr keep on static IP and ptz ip camera password cctv@123 andIP 192.168.0.105 dvr admin @123(L) NOW WORKING OK.																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-04-2023 04:37:17</td><td>Atique Salmani</td><td>Completed</td><td>Online issue resolved ptz ip camera readd becZ when DVR KEEP on DHCP then it's changed ip now dvr keep on static IP and ptz ip camera password cctv@123 andIP 192.168.0.105 dvr admin @123(L) NOW WORKING OK.</td><td></td></tr><tr><td>05-04-2023 03:26:29</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-04-2023 04:37:17	Atique Salmani	Completed	Online issue resolved ptz ip camera readd becZ when DVR KEEP on DHCP then it's changed ip now dvr keep on static IP and ptz ip camera password cctv@123 andIP 192.168.0.105 dvr admin @123(L) NOW WORKING OK.		05-04-2023 03:26:29	Atique Salmani	New		-
Date Time	Technician Name	Status	Remark	Sign																
05-04-2023 04:37:17	Atique Salmani	Completed	Online issue resolved ptz ip camera readd becZ when DVR KEEP on DHCP then it's changed ip now dvr keep on static IP and ptz ip camera password cctv@123 andIP 192.168.0.105 dvr admin @123(L) NOW WORKING OK.																	
05-04-2023 03:26:29	Atique Salmani	New		-																
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>27-03-2023 11:53:37</td><td>SantoshPathak</td><td>Dilshad - 01.04.2023 - camera shifting and 4 camera reconnected 3 camera install and 7 old camera install 12 camera working done</td></tr><tr><td>28-02-2023 10:36:09</td><td>Prashant Nikalje</td><td>8 camera cebal remove done and 3 camera reinstall done and ptz pirset seting pending wark prashant visited site date 02.03.2023 ptz camera reset pattern setting done</td></tr></tbody></table>					Date Time	Technician Name	Remark	27-03-2023 11:53:37	SantoshPathak	Dilshad - 01.04.2023 - camera shifting and 4 camera reconnected 3 camera install and 7 old camera install 12 camera working done	28-02-2023 10:36:09	Prashant Nikalje	8 camera cebal remove done and 3 camera reinstall done and ptz pirset seting pending wark prashant visited site date 02.03.2023 ptz camera reset pattern setting done						
Date Time	Technician Name	Remark																		
27-03-2023 11:53:37	SantoshPathak	Dilshad - 01.04.2023 - camera shifting and 4 camera reconnected 3 camera install and 7 old camera install 12 camera working done																		
28-02-2023 10:36:09	Prashant Nikalje	8 camera cebal remove done and 3 camera reinstall done and ptz pirset seting pending wark prashant visited site date 02.03.2023 ptz camera reset pattern setting done																		