

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7750</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                          |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|---------------|---------------------|---------------------|-----------------|--------------------------------------------------------------------------------------------------------------------------|---|---------------------|------------------|-----|--|---|---------------------|------------------|-----------|--|---|---------------------|------------------|--------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                          |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                          |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9769948909                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                          |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>Technician Name :</b>               | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                          | <b>Technician Mobile :</b>                                                                | 9664609225                                                                            |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Date &amp; Time :</b>                                                                                                 | 28-02-2023 10:36:09                                                                       |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                          |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>Company Name/Client Name :</b>      | Umiya Developers                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Customer's Mobile :</b>                                                                                               | 9769948909                                                                                | <b>Name :</b>                                                                         | Hitesh Sir |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                          |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                          |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                          |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                          | <b>Type :</b>                                                                             |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                          |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>Complain :</b>                      | 1 pTZ and 2 camera shifting need to do                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                          |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>Technician Comment :</b>            | 8 camera cebal remove done and 3 camera reinstall done and ptz pirset seting pending wark                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                          |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                          |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>Remark :</b>                        | 8 camera cebal remove done and 3 camera reinstall done and ptz pirset seting pending wark<br>prashant visited site date 02.03.2023 ptz camera reset pattern setting done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                          |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-03-2023 02:40:40</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>17-03-2023 02:40:25</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>17-03-2023 02:40:17</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>28-02-2023 03:55:21</td><td>Prashant Nikalje</td><td>Work Pending</td><td>8 camera cebal remove done and 3 camera reinstall done and ptz pirset seting pending wark</td><td></td></tr><tr><td>28-02-2023 10:36:26</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                          |                                                                                           |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign          | 17-03-2023 02:40:40 | Prashant Nikalje    | Completed       |                                                                                                                          | - | 17-03-2023 02:40:25 | Prashant Nikalje | New |  | - | 17-03-2023 02:40:17 | Prashant Nikalje | Completed |  | - | 28-02-2023 03:55:21 | Prashant Nikalje | Work Pending | 8 camera cebal remove done and 3 camera reinstall done and ptz pirset seting pending wark |  | 28-02-2023 10:36:26 | Prashant Nikalje | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                                                                                                                   | Remark                                                                                    | Sign                                                                                  |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| 17-03-2023 02:40:40                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Completed                                                                                                                |                                                                                           | -                                                                                     |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| 17-03-2023 02:40:25                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                                                                                                                      |                                                                                           | -                                                                                     |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| 17-03-2023 02:40:17                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Completed                                                                                                                |                                                                                           | -                                                                                     |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| 28-02-2023 03:55:21                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Work Pending                                                                                                             | 8 camera cebal remove done and 3 camera reinstall done and ptz pirset seting pending wark |  |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| 28-02-2023 10:36:26                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                                                                                                                      |                                                                                           | -                                                                                     |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-02-2023 11:47:57</td><td>SantoshPathak</td><td></td></tr><tr><td>10-01-2023 02:02:24</td><td>Siddhesh Chavan</td><td>all camera working ok but camera hide issue and 6 camera viewing done and dvr recoding ok and dvr off and on recoding ok</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                          |                                                                                           |                                                                                       |            | Date Time | Technician Name | Remark | 23-02-2023 11:47:57 | SantoshPathak |                     | 10-01-2023 02:02:24 | Siddhesh Chavan | all camera working ok but camera hide issue and 6 camera viewing done and dvr recoding ok and dvr off and on recoding ok |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                                                                                                                   |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| 23-02-2023 11:47:57                    | SantoshPathak                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                          |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |
| 10-01-2023 02:02:24                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | all camera working ok but camera hide issue and 6 camera viewing done and dvr recoding ok and dvr off and on recoding ok |                                                                                           |                                                                                       |            |           |                 |        |                     |               |                     |                     |                 |                                                                                                                          |   |                     |                  |     |  |   |                     |                  |           |  |   |                     |                  |              |                                                                                           |                                                                                       |                     |                  |     |  |   |