




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7333</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9769948909																													
<b>Technician Name :</b>	Siddhesh Chavan		<b>Technician Mobile :</b>	8080922985																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	10-01-2023 02:02:24																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	Umiya Developers	Customer's Mobile :	9769948909	Name :	Hitesh Sir																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
<b>Product Name :</b>	CCTV																													
<b>Complain :</b>	4 cameras off issue and pTZ off issue																													
<b>Technician Comment :</b>	all camera working ok but camera hide issue and 6 camera viewing done and dvr recoding ok and dvr off and on recoding ok																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	all camera working ok but camera hide issue and 6 camera viewing done and dvr recoding ok and dvr off and on recoding ok																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-01-2023 11:19:26</td><td>Siddhesh Chavan</td><td>Completed</td><td>all camera working ok but camera hide issue and 6 camera viewing done and dvr recoding ok and dvr off and on recoding ok</td><td></td></tr><tr><td>11-01-2023 10:25:52</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>11-01-2023 10:13:59</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>10-01-2023 02:02:39</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-01-2023 11:19:26	Siddhesh Chavan	Completed	all camera working ok but camera hide issue and 6 camera viewing done and dvr recoding ok and dvr off and on recoding ok		11-01-2023 10:25:52	Siddhesh Chavan	New		-	11-01-2023 10:13:59	Siddhesh Chavan	New		-	10-01-2023 02:02:39	Siddhesh Chavan	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-01-2023 11:08:39</td><td>Sonu Kumar</td><td>Recording of issue resolved working ok and mouse working ok</td></tr><tr><td>07-01-2023 10:47:21</td><td>Siddhesh Chavan</td><td>6 camera recoding off and re on recoding and working ok and one camera no video issue resolved Main gate camera side recontion and 6 camera working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	10-01-2023 11:08:39	Sonu Kumar	Recording of issue resolved working ok and mouse working ok	07-01-2023 10:47:21	Siddhesh Chavan	6 camera recoding off and re on recoding and working ok and one camera no video issue resolved Main gate camera side recontion and 6 camera working ok																
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