Vallabh Enterprises

Service Status Details : VE6891					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9769948909				
Technician Name :	Ravi Rajbhar		**Technician Mobile :**	8080922965	
Ticket Type :	Complain	**Date & Time :**	19-11-2022 11:49:20		
Vendor Details :					
Company Name/Client Name :	Umiya Developers	Customer's Mobile :	9769948909	Name :	Hitesh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	1 iP dome camera off issue and one camera red issue				
Technician Comment :	one op ptz camera no video issue resolved and ok working done and two camera cable faulty back side camera/ a wing b wing main intercne one 4 port poe switch install and faulty remove and take to office 2 pair video blun change two camera cable aprox 250_300 mter				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	one op ptz camera no video issue resolved and ok working done and two camera cable faulty back side camera/ a wing b wing main intercne one 4 port poe switch install and faulty remove and take to office 2 pair video blun change two camera cable aprox 250_300 mter				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	26-11-2022 03:49:52	Ravi Rajbhar	Work Pending	one op ptz camera no video issue resolved and ok working done and two camera cable faulty back side camera/ a wing b wing main intercne one 4 port poe switch install and faulty remove and take to office 2 pair video blun change two camera cable aprox 250_300 mter	
	26-11-2022 10:05:20	Ravi Rajbhar	New		-
	25-11-2022 12:14:23	Ravi Rajbhar	New		-
	24-11-2022 10:05:17	Ravi Rajbhar	New		-
	23-11-2022 11:09:09	Ravi Rajbhar	New		-
	19-11-2022 04:09:10	Ravi Rajbhar	Work Pending	one bullet camera pinkish issue resolved and one camera lineing issue resolved but camera connecter not for camera side and ip ptz no link issue not resolved	
	19-11-2022 11:49:26	Ravi Rajbhar	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	16-06-2023 01:39:20	Sonu Kumar	4-5 camera angle issue resolved working ok and one camera off issue resolved working ok all camera angle settings done and 1 video ballon and 1 DC conectoar used
	03-05-2023 05:55:50	Prashant Nikalje	