




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE6846 | | | | | | | | | | | | | | | | | | | | |
|--|---|---|--|---|------------|-----------|-----------------|--------|---------------------|-----------------|-----------------------------|---------------------|--------------|---|---|---------------------|------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9769948909 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Sonu Kumar | | Technician Mobile : | 8454016444 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 16-11-2022 10:21:53 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Umiya Developers | Customer's Mobile : | 9769948909 | Name : | Hitesh Sir | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | 1 camera shift and 2 camera issue | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | 2 camera issue resolved working ok and one camera blur issue resolved working ok and one camera shifting pending cable joint 100 MTR and dvr to camera 180 MTR cable | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | 2 camera issue resolved working ok and one camera blur issue resolved working ok and one camera shifting pending cable joint 100 MTR and dvr to camera 180 MTR cable | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-11-2022 01:10:39</td><td>Sonu Kumar</td><td>Completed</td><td>2 camera issue resolved working ok and one camera blur issue resolved working ok and one camera shifting pending cable joint 100 MTR and dvr to camera 180 MTR cable</td><td></td></tr><tr><td>16-11-2022 10:22:03</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 16-11-2022 01:10:39 | Sonu Kumar | Completed | 2 camera issue resolved working ok and one camera blur issue resolved working ok and one camera shifting pending cable joint 100 MTR and dvr to camera 180 MTR cable |  | 16-11-2022 10:22:03 | Sonu Kumar | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-11-2022 02:55:47</td><td>Siddhesh Chavan</td><td>main gate camera working ok</td></tr><tr><td>19-11-2022 11:49:20</td><td>Ravi Rajbhar</td><td>one op ptz camera no video issue resolved and ok working done and two camera cable faulty back side camera/ a wing b wing main intercne one 4 port poe switch install and faulty remove and take to office 2 pair video blun change two camera cable aprox 250_300 mter</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 30-11-2022 02:55:47 | Siddhesh Chavan | main gate camera working ok | 19-11-2022 11:49:20 | Ravi Rajbhar | one op ptz camera no video issue resolved and ok working done and two camera cable faulty back side camera/ a wing b wing main intercne one 4 port poe switch install and faulty remove and take to office 2 pair video blun change two camera cable aprox 250_300 mter | | | | | | |
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