





Vallabh Enterprises

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Support : | **W :** www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6360					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9769948909				
Technician Name :	Prashant Nikalje		Technician Mobile :	9664609225	
Ticket Type :	Complain	Date & Time :	13-09-2022 10:35:24		
Vendor Details :					
Company Name/Client Name :	Umiya Developers	Customer's Mobile :	9769948909	Name :	Hitesh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	6 cameras off issue				
Technician Comment :	online issue resolved cameras working ok one camera bullet issue need o changed and one SMPS changed and in Poe swich only uplink and one 1st por is ok and all port issue need to changed also Poe swich .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	online issue resolved cameras working ok one camera bullet issue need o changed and one SMPS changed and in Poe swich only uplink and one 1st por is ok and all port issue need to changed also Poe swich .				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	28-09-2022 10:31:01	Prashant Nikalje	New		-
	26-09-2022 06:52:39	Prashant Nikalje	Work Pending	online issue resolved cameras working ok one camera bullet issue need o changed and one SMPS changed and in Poe swich only uplink and one 1st por is ok and all port issue need to changed also Poe swich .	
	26-09-2022 11:16:24	Prashant Nikalje	New		-
	20-09-2022 06:05:19	Prashant Nikalje	Work Pending	3 camera issue resolved working ok and 5 camera distervense recontion video ballon chenge working ok and 6.6 box used	
	20-09-2022 11:30:17	Prashant Nikalje	New		-
	15-09-2022 06:33:29	Prashant Nikalje	Work Pending	4	
	15-09-2022 10:31:49	Prashant Nikalje	New		-
	13-09-2022 01:49:50	Prashant Nikalje	Work Pending	6 camera video issue work pending	
	13-09-2022 10:36:13	Prashant Nikalje	New		-
	13-09-2022 10:35:24	Prashant Nikalje	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	16-06-2023 01:39:20	Sonu Kumar	4-5 camera angle issue resolved working ok and one camera off issue resolved working ok all camera angle settings done and 1 video ballon and 1 DC conectoar used		
	03-05-2023 05:55:50	Prashant Nikalje			