







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE922																																			
Priority :	High																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	8451099978																																		
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301																															
Ticket Type :	Complain	Date & Time :	14-01-2020 03:20:57																																
Vendor Details :																																			
Company Name/Client Name :	Dev Research Centre	Customer's Mobile :	8451099978	Name :	Hitesh Doshi																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	06-06-2021 12:00:00		Type :	Comprehensive																															
Product Name :	Fire																																		
Complain :	repeatedly getting false fire alarms in the security cabin, both in Zone 1 and Zone 2 Last night the fire alarm kept going off repeatedly, sometimes showing a fire in Zone 1 and sometimes in Zone 2.																																		
Technician Comment :	loop transfer from zone 1 to zone 2 battery reconnect fire panel PCB check system observe for one hour *pollycom installation																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	loop transfer from zone 1 to zone 2 battery reconnect fire panel PCB check system observe for one hour *pollycom installation																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-01-2020 03:59:50</td><td>MayurYadav</td><td>Completed</td><td>loop transfer from zone 1 to zone 2 battery reconnect fire panel PCB check system observe for one hour *pollycom installation</td><td></td></tr><tr><td>15-01-2020 03:52:20</td><td>MayurYadav</td><td>Completed</td><td>loop transfer from zone 1 to zone 2 battery reconnect fire panel PCB check system observe for 1hour approx *pollycom installation done</td><td></td></tr><tr><td>15-01-2020 10:39:12</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>14-01-2020 03:21:06</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>14-01-2020 03:20:58</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-01-2020 03:59:50	MayurYadav	Completed	loop transfer from zone 1 to zone 2 battery reconnect fire panel PCB check system observe for one hour *pollycom installation		15-01-2020 03:52:20	MayurYadav	Completed	loop transfer from zone 1 to zone 2 battery reconnect fire panel PCB check system observe for 1hour approx *pollycom installation done		15-01-2020 10:39:12	MayurYadav	New		-	14-01-2020 03:21:06	MayurYadav	New		-	14-01-2020 03:20:58	MayurYadav	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	14-07-2023 11:06:26	Sonu Kumar	Security cabin fire panal install and 3rd floor MCB light on issue resolved working ok
	03-07-2023 10:44:14	Kalpesh SubhashGurav	All Extention Check Done. 110,106,111, Problem Solved Security Gate Ext.100 Problem Solved.