







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9139																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	8451099978																																		
Technician Name :	Dilshad Khan		Technician Mobile :	9324177692																															
Ticket Type :	Complain	Date & Time :	11-08-2023 12:04:04																																
Vendor Details :																																			
Company Name/Client Name :	Dev Research Centre	Customer's Mobile :	8451099978	Name :	Hitesh Doshi																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	06-06-2021 12:00:00		Type :	Comprehensive																															
Product Name :	Access																																		
Complain :	1)First floor entrance Biometric device not sensing issue 2)Extension no. 113 also need to check																																		
Technician Comment :	1st foolr door access devise machine installed after repair working ok.																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	1st foolr door access devise machine installed after repair working ok.																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>31-08-2023 02:38:59</td><td>DilshadKhan</td><td>Completed</td><td>1st foolr door access devise machine installed after repair working ok.</td><td></td></tr><tr><td>31-08-2023 10:27:35</td><td>DilshadKhan</td><td>New</td><td></td><td>-</td></tr><tr><td>12-08-2023 02:49:29</td><td>DilshadKhan</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>11-08-2023 04:23:36</td><td>DilshadKhan</td><td>Completed</td><td>1st floor attendance machine issu and 3rd floor and 2nd foolr lain ok phone issu Resolved and solve</td><td></td></tr><tr><td>11-08-2023 12:04:42</td><td>DilshadKhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	31-08-2023 02:38:59	DilshadKhan	Completed	1st foolr door access devise machine installed after repair working ok.		31-08-2023 10:27:35	DilshadKhan	New		-	12-08-2023 02:49:29	DilshadKhan	Work Pending		-	11-08-2023 04:23:36	DilshadKhan	Completed	1st floor attendance machine issu and 3rd floor and 2nd foolr lain ok phone issu Resolved and solve		11-08-2023 12:04:42	DilshadKhan	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	31-08-2023 10:28:49	Atique Salmani	All floor smoke detectors clean and all floor door access checked and intercom also checked there is instrument issue 113/109/dvr rrom 2nd floor one cabin and checked by mcp press all floor hootring and ground floor security cabin fire hooter and battery issue so collect and set date and time in biometric devices .ppm work completed hooter n battery painding security cabin main gate .
	14-07-2023 11:06:26	Sonu Kumar	Security cabin fire panal install and 3rd floor MCB light on issue resolved working ok