







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8846																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	8451099978																													
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																										
Ticket Type :	Complain	Date & Time :	14-07-2023 11:06:26																											
Vendor Details :																														
Company Name/Client Name :	Dev Research Centre	Customer's Mobile :	8451099978	Name :	Hitesh Doshi																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	06-06-2021 12:00:00		Type :	Comprehensive																										
Product Name :	Fire																													
Complain :	fire alram low battery fault issue																													
Technician Comment :	Security cabin fire panel install and 3rd floor MCB light on issue resolved working ok																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Security cabin fire panel install and 3rd floor MCB light on issue resolved working ok																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-07-2023 03:06:54</td><td>Sonu Kumar</td><td>Completed</td><td>Security cabin fire panel install and 3rd floor MCB light on issue resolved working ok</td><td></td></tr><tr><td>21-07-2023 10:34:08</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>14-07-2023 11:19:01</td><td>Sonu Kumar</td><td>Work Pending</td><td>main gate watchman cabin fire panel check but fire main board charching point faulty then remove main board with collacat to office canfirm to apurva sir</td><td></td></tr><tr><td>14-07-2023 11:06:35</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-07-2023 03:06:54	Sonu Kumar	Completed	Security cabin fire panel install and 3rd floor MCB light on issue resolved working ok		21-07-2023 10:34:08	Sonu Kumar	New		-	14-07-2023 11:19:01	Sonu Kumar	Work Pending	main gate watchman cabin fire panel check but fire main board charching point faulty then remove main board with collacat to office canfirm to apurva sir		14-07-2023 11:06:35	Sonu Kumar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	31-08-2023 10:28:49	Atique Salmani	All floor smoke detectors clean and all floor door access checked and intercom also checked there is instrument issue 113/109/dvr rrom 2nd floor one cabin and checked by mcp press all floor hootring and ground floor security cabin fire hooter and battery issue so collect and set date and time in biometric devices .ppm work completed hooter n battery painding security cabin main gate .
	11-08-2023 12:04:04	DilshadKhan	1st foolr door access devise machine installed after repair working ok.