







# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE8727</b>																																			
<b>Priority :</b>	Low																																		
<b>Created By :</b>	Admin - Apurva Vajaria																																		
<b>Complaint Mob. No. :</b>	8451099978																																		
<b>Technician Name :</b>	Kalpesh Subhash Gurav		<b>Technician Mobile :</b>	8879684054																															
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	03-07-2023 10:44:14																																
<b>Vendor Details :</b>																																			
Company Name/Client Name :	Dev Research Centre	Customer's Mobile :	8451099978	Name :	Hitesh Doshi																														
<b>Address :</b>																																			
Mumbai , , , , Maharashtra																																			
<b>AMC Details :</b>																																			
Expiry Date :	06-06-2021 12:00:00		Type :	Comprehensive																															
<b>Product Name :</b>	EPABX																																		
<b>Complain :</b>	4-5 extension not working need to check																																		
<b>Technician Comment :</b>	All Extention Check Done. 110,106,111, Problem Solved Security Gate Ext.100 Problem Solved.																																		
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																		
<b>Remark :</b>	All Extention Check Done. 110,106,111, Problem Solved Security Gate Ext.100 Problem Solved.																																		
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-07-2023 05:03:16</td><td>Kalpesh SubhashGurav</td><td>Completed</td><td>All Extention Check Done. 110,106,111, Problem Solved Security Gate Ext.100 Problem Solved.</td><td></td></tr><tr><td>04-07-2023 11:05:19</td><td>Kalpesh SubhashGurav</td><td>New</td><td></td><td>-</td></tr><tr><td>03-07-2023 03:48:41</td><td>Kalpesh SubhashGurav</td><td>Work Pending</td><td>Security cabin intercom issue resolved working ok and instrument room line off issue and some extension no change issue need to chek</td><td></td></tr><tr><td>03-07-2023 10:44:44</td><td>Kalpesh SubhashGurav</td><td>New</td><td></td><td>-</td></tr><tr><td>03-07-2023 10:44:21</td><td>Kalpesh SubhashGurav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-07-2023 05:03:16	Kalpesh SubhashGurav	Completed	All Extention Check Done. 110,106,111, Problem Solved Security Gate Ext.100 Problem Solved.		04-07-2023 11:05:19	Kalpesh SubhashGurav	New		-	03-07-2023 03:48:41	Kalpesh SubhashGurav	Work Pending	Security cabin intercom issue resolved working ok and instrument room line off issue and some extension no change issue need to chek		03-07-2023 10:44:44	Kalpesh SubhashGurav	New		-	03-07-2023 10:44:21	Kalpesh SubhashGurav	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	31-08-2023 10:28:49	Atique Salmani	All floor smoke detectors clean and all floor door access checked and intercom also checked there is instrument issue 113/109/dvr from 2nd floor one cabin and checked by mcp press all floor hootring and ground floor security cabin fire hooter and battery issue so collect and set date and time in biometric devices .ppm work completed hooter n battery painding security cabin main gate .
	11-08-2023 12:04:04	DilshadKhan	1st foolr door access devise machine installed after repair working ok.