




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE4183</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	8451099978																								
<b>Technician Name :</b>	Neeraj Chauhan		<b>Technician Mobile :</b>	8898885764																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	08-11-2021 02:53:15																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Dev Research Centre	Customer's Mobile :	8451099978	Name :	Hitesh Doshi																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	06-06-2021 12:00:00		Type :	Comprehensive																					
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	Cctv survey																								
<b>Technician Comment :</b>	first floor 3 camera working and 5 camera not working. 5 camera cabling requirement.																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	first floor 3 camera working and 5 camera not working. 5 camera cabling requirement.																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-11-2021 03:39:36</td><td>Neeraj Chauhan</td><td>Completed</td><td>first floor 3 camera working and 5 camera not working. 5 camera cabling requirement.</td><td></td></tr><tr><td>08-11-2021 02:53:34</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>08-11-2021 02:53:15</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-11-2021 03:39:36	Neeraj Chauhan	Completed	first floor 3 camera working and 5 camera not working. 5 camera cabling requirement.		08-11-2021 02:53:34	Neeraj Chauhan	New		-	08-11-2021 02:53:15	Neeraj Chauhan	New		-
Date Time	Technician Name	Status	Remark	Sign																					
08-11-2021 03:39:36	Neeraj Chauhan	Completed	first floor 3 camera working and 5 camera not working. 5 camera cabling requirement.																						
08-11-2021 02:53:34	Neeraj Chauhan	New		-																					
08-11-2021 02:53:15	Neeraj Chauhan	New		-																					
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-02-2022 10:29:01</td><td>Siddhesh Chavan</td><td>PPM work of Acess , Fire, Epbax done All smoke detector cleaned . and also all door acces checked MCP , hooter fire test done. intercom system working ok all line working ok. 2) 1 st floor biometric machines take to office for checking and finger sensor not working</td></tr><tr><td>08-12-2021 10:37:26</td><td>Neeraj Chauhan</td><td>Port setting in device done Software port changes Software on static ip done device IP issues solve.</td></tr></tbody></table>					Date Time	Technician Name	Remark	04-02-2022 10:29:01	Siddhesh Chavan	PPM work of Acess , Fire, Epbax done All smoke detector cleaned . and also all door acces checked MCP , hooter fire test done. intercom system working ok all line working ok. 2) 1 st floor biometric machines take to office for checking and finger sensor not working	08-12-2021 10:37:26	Neeraj Chauhan	Port setting in device done Software port changes Software on static ip done device IP issues solve.											
Date Time	Technician Name	Remark																							
04-02-2022 10:29:01	Siddhesh Chavan	PPM work of Acess , Fire, Epbax done All smoke detector cleaned . and also all door acces checked MCP , hooter fire test done. intercom system working ok all line working ok. 2) 1 st floor biometric machines take to office for checking and finger sensor not working																							
08-12-2021 10:37:26	Neeraj Chauhan	Port setting in device done Software port changes Software on static ip done device IP issues solve.																							