




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4150																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	8451099978																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	30-10-2021 11:19:15																						
Vendor Details :																									
Company Name/Client Name :	Dev Research Centre	Customer's Mobile :	8451099978	Name :	Hitesh Doshi																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	06-06-2021 12:00:00		Type :	Comprehensive																					
Product Name :	Access																								
Complain :	security cabin 2 smoke detector with base need to change																								
Technician Comment :	security cabin base and smoke detector both changed and meter rom only base changed 2 base and 1 smoke deter . both zone normal and healthy working ok.																								
Complain Operator :	Desktop - Apurva Vajaria																								
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Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-10-2021 02:20:58</td><td>Atique Salmani</td><td>Completed</td><td>security cabin base and smoke detector both changed and meter rom only base changed 2 base and 1 smoke deter . both zone normal and healthy working ok.</td><td></td></tr><tr><td>30-10-2021 11:19:27</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>30-10-2021 11:19:15</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	30-10-2021 02:20:58	Atique Salmani	Completed	security cabin base and smoke detector both changed and meter rom only base changed 2 base and 1 smoke deter . both zone normal and healthy working ok.		30-10-2021 11:19:27	Atique Salmani	New		-	30-10-2021 11:19:15	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-02-2022 10:29:01</td><td>Siddhesh Chavan</td><td>PPM work of Access , Fire, Epbax done All smoke detector cleaned . and also all door access checked MCP , hooter fire test done. Intercom system working ok all line working ok. 2) 1st floor biometric machines take to office for checking and finger sensor not working</td></tr><tr><td>08-12-2021 10:37:26</td><td>Neeraj Chauhan</td><td>Port setting in device done Software port changes Software on static ip done device IP issues solve.</td></tr></tbody></table>					Date Time	Technician Name	Remark	04-02-2022 10:29:01	Siddhesh Chavan	PPM work of Access , Fire, Epbax done All smoke detector cleaned . and also all door access checked MCP , hooter fire test done. Intercom system working ok all line working ok. 2) 1st floor biometric machines take to office for checking and finger sensor not working	08-12-2021 10:37:26	Neeraj Chauhan	Port setting in device done Software port changes Software on static ip done device IP issues solve.											
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