




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4117																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	8451099978																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	26-10-2021 10:50:43																						
Vendor Details :																									
Company Name/Client Name :	Dev Research Centre	Customer's Mobile :	8451099978	Name :	Hitesh Doshi																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	06-06-2021 12:00:00		Type :	Comprehensive																					
Product Name :	Ppm																								
Complain :	Access/EPABX/Fire																								
Technician Comment :	All sd clean and check fire Alarm panel working ok all zones normal gr. To 3rd floor and security cabin 2 base and sd faulty need to changed .one is fully rushted and second is not forword suply to next s.d.sonits painding.ppm done all . also check epbax system 108 female soct fulty line ok.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	All sd clean and check fire Alarm panel working ok all zones normal gr. To 3rd floor and security cabin 2 base and sd faulty need to changed .one is fully rushted and second is not forword suply to next s.d.sonits painding.ppm done all . also check epbax system 108 female soct fulty line ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-10-2021 04:36:07</td><td>Atique Salmani</td><td>Completed</td><td>All sd clean and check fire Alarm panel working ok all zones normal gr. To 3rd floor and security cabin 2 base and sd faulty need to changed .one is fully rushted and second is not forword suply to next s.d.sonits painding.ppm done all . also check epbax system 108 female soct fulty line ok.</td><td></td></tr><tr><td>26-10-2021 10:51:12</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>26-10-2021 10:50:43</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-10-2021 04:36:07	Atique Salmani	Completed	All sd clean and check fire Alarm panel working ok all zones normal gr. To 3rd floor and security cabin 2 base and sd faulty need to changed .one is fully rushted and second is not forword suply to next s.d.sonits painding.ppm done all . also check epbax system 108 female soct fulty line ok.		26-10-2021 10:51:12	Atique Salmani	New		-	26-10-2021 10:50:43	Atique Salmani	New		-
Date Time	Technician Name	Status	Remark	Sign																					
26-10-2021 04:36:07	Atique Salmani	Completed	All sd clean and check fire Alarm panel working ok all zones normal gr. To 3rd floor and security cabin 2 base and sd faulty need to changed .one is fully rushted and second is not forword suply to next s.d.sonits painding.ppm done all . also check epbax system 108 female soct fulty line ok.																						
26-10-2021 10:51:12	Atique Salmani	New		-																					
26-10-2021 10:50:43	Atique Salmani	New		-																					

Previous Complain History :	Date Time	Technician Name	Remark
	04-02-2022 10:29:01	Siddhesh Chavan	PPM work of Access , Fire, Epbax done All smoke detector cleaned . and also all door access checked MCP , hooter fire test done. intercom system working ok all line working ok. 2) 1 st floor biometric machines take to office for checking and finger sensor not working
	08-12-2021 10:37:26	Neeraj Chauhan	Port setting in device done Software port changes Software on static ip done device IP issues solve.