




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1526																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	8451099978																								
Technician Name :	Yasin Shaikh		Technician Mobile :	8689802313																					
Ticket Type :	Complain	Date & Time :	08-07-2020 04:19:20																						
Vendor Details :																									
Company Name/Client Name :	Dev Research Centre	Customer's Mobile :	8451099978	Name :	Hitesh Doshi																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	12-09-2020 12:00:00		Type :	Comprehensive																					
Product Name :	EPABX																								
Complain :	one ext issue																								
Technician Comment :	two intercom issue two intercom working OK by reconnection																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	two intercom issue two intercom working OK by reconnection																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-07-2020 12:20:33</td><td>YasinShaikh</td><td>Completed</td><td>two intercom issue two intercom working OK by reconnection</td><td></td></tr><tr><td>28-07-2020 10:43:05</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>08-07-2020 04:19:21</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-07-2020 12:20:33	YasinShaikh	Completed	two intercom issue two intercom working OK by reconnection		28-07-2020 10:43:05	YasinShaikh	New		-	08-07-2020 04:19:21	YasinShaikh	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-03-2020 10:14:31</td><td>Atique Salmani</td><td>one sd giving false alarm due to foggy air of ac and 2sd was not wrking so so swap tha sd with base and working ok. and also biometric battery backup issue need to changed aftr hitesh sir approval.</td></tr><tr><td>24-02-2020 09:56:42</td><td>ZainulShaikh</td><td>2 zone agni fire panel installation done now working properly.</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-03-2020 10:14:31	Atique Salmani	one sd giving false alarm due to foggy air of ac and 2sd was not wrking so so swap tha sd with base and working ok. and also biometric battery backup issue need to changed aftr hitesh sir approval.	24-02-2020 09:56:42	ZainulShaikh	2 zone agni fire panel installation done now working properly.											
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