## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Det	tails: VE1397					
Priority:	High					
Created By:	Admin - Apurva Vajaria					
Complaint Mob.	8451099978					
Technician Name :	Atique Salmani		Technicia	n Mobile : 8080922984		
Ticket Type :	Complain	Date & Time :	18-03-202	0 10:14:31		
Vendor Details :						
Company Name/Client Name :	Dev Research Centre	Customer's Mobile :	84510999	78	Name :	Hitesh Doshi
Address:		•				
Mumbai , , , , Mal	narashtra					
AMC Details :						
Expiry Date :	06-06-2021 12:00:00		Type:		Comprehensive	
<b>Product Name:</b>	Fire					
Complain:	The smoke detector outside the analytical lab on the first floor went off and also the one in the security cabin, even when there was no smoke.					
Technician Comment :	one sd giving false alarm due to foggy air of ac and 2sd was not wrking so so swap tha sd with base and working ok. and also biomatric battery backup issue need to changed aftr hitesh sir approval.					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	one sd giving false alarm due to foggy air of ac and 2sd was not wrking so so swap tha sd with base and working ok. and also biomatric battery backup issue need to changed aftr hitesh sir approval.					
Status History :	Date Time	Technician Name	Status	1	Remark	Sign
	19-03-2020 06:12:56	Atique Salmani	Completed	to foggy air not wrking s with base ar also biomatr	g false alarm due of ac and 2sd was so so swap tha sd nd working ok. and ric battery backup o changed aftr oproval.	500
	19-03-2020 09:57:06	Atique Salmani	New			-
	18-03-2020 10:14:31	Atique Salmani	New			1-

<b>Previous</b>
Complain
<b>History</b> :

Date Time	Technician Name	Remark
14-07-2023 11:06:26	Sonu Kumar	Security cabin fire panal install and 3rd floor MCB light on issue resolved working ok
03-07-2023 10:44:14	Kalpesh SubhashGurav	All Extention Check Done. 110,106,111, Problem Solved Security Gate Ext.100 Problem Solved.