Vallabh Enterprises

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Service Status Details : VE11519 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 8451099978 **No. :** Technician Atique Salmani **Technician Mobile :** 8080922984 Name : Complain 29-04-2024 03:58:45 **Ticket Type :** Date & Time : Vendor Details : Dev Research Customer's Mobile 8451099978 Hitesh Doshi Company Name : Name/Client Centre Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 06-06-2021 12:00:00 Comprehensive Expiry Date : Type : **Product Name :** Access **Complain**: Archive Biometric (R&D 1st floor) is not working Archiv door access issue resolved there is one SMPS was off so it was not working also shown Technician **Comment** : to Jagdish ji electrician. Complain Desktop - Apurva Vajaria **Operator** : **Remark** : Archiv door access issue resolved there is one SMPS was off so it was not working also shown to Jagdish ji electrician. **Status History : Date Time Technician Name** Status Remark Sign 30-04-2024 Atique Salmani Completed Archiv door access issue 12:36:07 resolved there is one SMPS was off so it was not working also shown to Jagdish ji electrician. New 30-04-2024 Atique Salmani 10:13:07 **Previous** Technician Date Time Remark Complain Name **History** : 30-04-2024 Atique Salmani All floor door access chek working ok and also smoke detectors 10:31:00 chek all ok fire pannel chek by mcp chek all ok one intercom phone was issue so swap only phone . 31-01-2024 Ravi Rajbhar ppm done of access door, fire panal, and intercom check all ok 12:14:44 working done and fire hooter not working all floor then check panal and reconnecting hooter then ok working done and 1st floor access issue resolved and ok working done and 3rd floor divice off then starts divice and ok working done