




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10682																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	8451099978																			
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																
Ticket Type :	AMC visiting	Date & Time :	31-01-2024 12:14:44																	
Vendor Details :																				
Company Name/Client Name :	Dev Research Centre	Customer's Mobile :	8451099978	Name :	Hitesh Doshi															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	06-06-2021 12:00:00		Type :	Comprehensive																
Product Name :	Ppm																			
Complain :	1st floor server room not able to unlock using card and PPM need to do Access / EPABX / Fire																			
Technician Comment :	ppm done of access door, fire panal, and intercom check all ok working done and fire hooter not working all floor then check panal and reconnecting hooter then ok working done and 1st floor access issue resolved and ok working done and 3rd floor divice off then starts divice and ok working done																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	ppm done of access door, fire panal, and intercom check all ok working done and fire hooter not working all floor then check panal and reconnecting hooter then ok working done and 1st floor access issue resolved and ok working done and 3rd floor divice off then starts divice and ok working done																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-02-2024 10:59:32</td><td>Ravi Rajbhar</td><td>Completed</td><td>ppm done of access door, fire panal, and intercom check all ok working done and fire hooter not working all floor then check panal and reconnecting hooter then ok working done and 1st floor access issue resolved and ok working done and 3rd floor divice off then starts divice and ok working done</td><td></td></tr><tr><td>01-02-2024 10:07:43</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	01-02-2024 10:59:32	Ravi Rajbhar	Completed	ppm done of access door, fire panal, and intercom check all ok working done and fire hooter not working all floor then check panal and reconnecting hooter then ok working done and 1st floor access issue resolved and ok working done and 3rd floor divice off then starts divice and ok working done		01-02-2024 10:07:43	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	15-01-2024 10:45:34	Siddhesh Chavan	card add done and all biomatrc working ok
	03-01-2024 01:37:31	Atique Salmani	2nd floor exit swich issue resolved and 3rd floor lock not working issue resolved and 1/2/3 floor new card add and also 3 employee finger add and security phone keypad issue so collect for repair - Faulty return to client and new phone send to andheri office and confirm with the client also