


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10441</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	8451099978				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	03-01-2024 01:37:31		
<b>Vendor Details :</b>					
Company Name/Client Name :	Dev Research Centre	Customer's Mobile :	8451099978	Name :	Hitesh Doshi
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	06-06-2021 12:00:00		Type :	Comprehensive	
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	1)unable to unlock the 1st floor lab main gate or any of the cabins door using a card 2)security cabin telephone modem keys are not working				
<b>Technician Comment :</b>	2nd floor exit swich issue resolved and 3rd floor lock not working issue resolved and 1/2/3 floor new card add and also 3 employee finger add and security phone keypad issue so collect for repair				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	2nd floor exit swich issue resolved and 3rd floor lock not working issue resolved and 1/2/3 floor new card add and also 3 employee finger add and security phone keypad issue so collect for repair - Faulty return to client and new phone send to andheri office and confirm with the client also				
<b>Status History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	14-02-2024 04:25:55	Atique Salmani	Completed		-
	04-01-2024 11:13:16	Atique Salmani	Awaiting Spares	2nd floor exit swich issue resolved and 3rd floor lock not working issue resolved and 1/2/3 floor new card add and also 3 employee finger add and security phone keypad issue so collect for repair	
	04-01-2024 10:24:50	Atique Salmani	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	31-01-2024 12:14:44	Ravi Rajbhar	ppm done of access door, fire panal, and intercom check all ok working done and fire hooter not working all floor then check panal and reconnecting hooter then ok working done and 1st floor access issue resolved and ok working done and 3rd floor divice off then starts divice and ok working done
	15-01-2024 10:45:34	Siddhesh Chavan	card add done and all biomatrc working ok