




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1068																														
Priority :	High																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9811030167																													
Technician Name :	Yash Doshi		Technician Mobile :	8080922986																										
Ticket Type :	Complain	Date & Time :	03-02-2020 06:30:02																											
Vendor Details :																														
Company Name/Client Name :	Shoppers Stop Ltd- GIP Mall Noida	Customer's Mobile :	9811030167	Name :	Hitendra Chauhan																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	Access																													
Complain :	Biometric device @SSL130 is showing only in kimbly dashboard but same is showing offline in ESSL dashboard even telnet is working but both utilities not able to download the attendance data from the device.																													
Technician Comment :	dont remember when n how but its done																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	dont remember when n how but its done																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-07-2020 10:33:32</td><td>YashDoshi</td><td>Completed</td><td>dont remember when n how but its done</td><td></td></tr><tr><td>05-02-2020 05:05:26</td><td>YashDoshi</td><td>In Progress</td><td></td><td>-</td></tr><tr><td>04-02-2020 12:10:16</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr><tr><td>03-02-2020 06:30:03</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	01-07-2020 10:33:32	YashDoshi	Completed	dont remember when n how but its done		05-02-2020 05:05:26	YashDoshi	In Progress		-	04-02-2020 12:10:16	YashDoshi	New		-	03-02-2020 06:30:03	YashDoshi	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-10-2020 12:59:18</td><td>Ravi Rajbhar</td><td>11 dome camera ana 5 fisheye camera installation done and two Poe switch and 16 Ch NVR ana two HDD 6 tb</td></tr><tr><td>11-02-2020 05:24:18</td><td></td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	03-10-2020 12:59:18	Ravi Rajbhar	11 dome camera ana 5 fisheye camera installation done and two Poe switch and 16 Ch NVR ana two HDD 6 tb	11-02-2020 05:24:18																		
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