B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W** : http://www.bkinfotech.in
E : kalpesh@bkinfotech.in

Service Status Details : BK1356					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9930814208				
Technician Name :	Dhiraj Mane Mane		**Technician Mobile :**	9930953373	
Ticket Type :	Complain	**Date & Time :**	13-12-2019 12:18:27		
Vendor Details :					
Company Name/Client Name :	High Ground Laxmi Nagar	Customer's Mobile :	9930814208	Name :	High Ground Laxmi Nagar
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	accessories				
Complain :	printer issue				
Technician Comment :	Comp Name : High Ground Colour Bar User Name : Jai Prakash Yadav Work : Hp Printer 1020 & Hp Deskjet 3545 not working Status : 1) System No 1 Shubhash PC 2) System No 5 Tally-Pc 3) System No 10 JP-PC HP 1020 Printer + Hp deskjet ink Advantage 3545 Installation Done now Printer working fine. User Sign By : Amar Bagdas				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	Comp Name : High Ground Colour Bar User Name : Jai Prakash Yadav Work : Hp Printer 1020 & Hp Deskjet 3545 not working Status : 1) System No 1 Shubhash PC 2) System No 5 Tally-Pc 3) System No 10 JP-PC HP 1020 Printer + Hp deskjet ink Advantage 3545 Installation Done now Printer working fine. User Sign By : Amar Bagdas				

Status History :

Date Time	Technician Name	Status	Remark	Sign
13-12-2019 01:12:14	Dhiraj ManeMane	Completed	Comp Name : High Ground Colour Bar User Name : Jai Prakash Yadav Work : Hp Printer 1020 & Hp Deskjet 3545 not working Status : 1) System No 1 Shubhash PC 2) System No 5 Tally-Pc 3) System No 10 JP-PC HP 1020 Printer + Hp deskjet ink Advantage 3545 Installation Done now Printer working fine. User Sign By : Amar Bagdas	
13-12-2019 12:18:35	Dhiraj ManeMane	New		-
13-12-2019 12:18:28	Dhiraj ManeMane	New		-

Previous Complain History :

Date Time	Technician Name	Remark
23-08-2019 01:45:23	ShubhamBhojne	monday firse bulaya hai
18-07-2019 06:38:56	Mayur Pitale	I called amrit 2 times 1st time he said ok I am giving you my system on remot and phone got discounted 2nd time I called him he said I'll call you back in 1 to 2 minutes after that he never called me again