







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE15353</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	8879250068																								
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	24-07-2025 11:23:10																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Ashray Group Malad East Ofc	Customer's Mobile :	8879250068	Name :	Hemant Sir																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	Access																								
<b>Complain :</b>	Biometric unable to connect issue																								
<b>Technician Comment :</b>	There was main office device ip address was changed so now 192.168.1.211 And also genrate report boimatric unable to connect issue resolved.																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	There was main office device ip address was changed so now 192.168.1.211 And also genrate report boimatric unable to connect issue resolved.																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-07-2025 12:53:49</td><td>Atique Salmani</td><td>Completed</td><td>There was main office device ip address was changed so now 192.168.1.211 And also genrate report boimatric unable to connect issue resolved.</td><td></td></tr><tr><td>24-07-2025 12:53:48</td><td>Atique Salmani</td><td>Completed</td><td>There was main office device ip address was changed so now 192.168.1.211 And also genrate report boimatric unable to connect issue resolved.</td><td></td></tr><tr><td>24-07-2025 11:23:15</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	24-07-2025 12:53:49	Atique Salmani	Completed	There was main office device ip address was changed so now 192.168.1.211 And also genrate report boimatric unable to connect issue resolved.		24-07-2025 12:53:48	Atique Salmani	Completed	There was main office device ip address was changed so now 192.168.1.211 And also genrate report boimatric unable to connect issue resolved.		24-07-2025 11:23:15	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-06-2025 10:39:46</td><td>TauseephRaza</td><td>Access lock install proper working ok</td></tr><tr><td>08-05-2025 04:33:52</td><td>Atique Salmani</td><td>Used 12 volt 5 amps SMPS for 1 access door and 1 biometric so changed and working ok faulty hand over to client .</td></tr></tbody></table>					Date Time	Technician Name	Remark	16-06-2025 10:39:46	TauseephRaza	Access lock install proper working ok	08-05-2025 04:33:52	Atique Salmani	Used 12 volt 5 amps SMPS for 1 access door and 1 biometric so changed and working ok faulty hand over to client .											
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