







Vallabh Enterprises

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E : vallabhsecure@yahoo.co.in

Service Status Details : VE16185																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	8879250068																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	06-11-2025 12:20:21																						
Vendor Details :																									
Company Name/Client Name :	Jaswanti Malad	Customer's Mobile :	8879250068	Name :	Hemant Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	cameras offline issue need to check																								
Technician Comment :	Nvr was offline due to shift router so used 2 metr pachcode with 2 rj 45 working ok. 1 main gate camera remooved by client some fabrication work going on reinstalled need to be reinstalled after finish fabrication work .																								
Complain Operator :	Desktop - Apurva Vajaria																								
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Previous Complain History :	Date Time	Technician Name	Remark
	09-09-2025 10:56:36	Atique Salmani	One me camera main gate installation done with 4 nos rj 45 connectors working ok but arif sir wants to shift camera site corner so cable should be new then it will be done . New Dome Bullet Camera Installation done
	03-07-2025 04:24:14	Atique Salmani	There was no connection from poe to nvr so used new pachcode with 2 nos rj 45 connectors and online done working ok .also confirm with Hemant sir .Hikvision nvr online done on stetic ip 45.248.64.174 Nvr password- Vallabh@3107 User - admin Nvr local ip - 192.168.0 65 Port - 81or 8001