## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE804   |  |                     |                |  |               |  |
|----------------------------------|--|---------------------|----------------|--|---------------|--|
| Priority :                       | High   |                     |                |  |               |  |
| Created By:                      | Admin - Apurva Vajaria   |                     |                |  |               |  |
| Complaint Mob.<br>No. :          | 99876-0316   |                     |                |  |               |  |
| Technician<br>Name :             | Ravi Rajbhar   |                     | Technician Mo  | <b>bbile</b> 8080922965  |               |  |
| Ticket Type :                    | Complain   | Date & Time :       | 16-12-2019 01: | 24:30  |               |  |
| Vendor Details :                 |  |                     |                |  |               |  |
| Company<br>Name/Client<br>Name : | Lalit Mumbai   | Customer's Mobile : | 99876-0316     | Name :   | Hemant Shinde |  |
| Address :                        | Address:   |                     |                |  |               |  |
| Mumbai , , , , Maharashtra       |  |                     |                |  |               |  |
| AMC Details :                    |  |                     |                |  |               |  |
| Expiry Date :                    | 01-01-1970 05:30:  | 00                  | Type:          | Type:  |               |  |
| <b>Product Name:</b>             | CCTV   |                     |                |  |               |  |
| Complain :                       | there are 2 cameras no working properly. Both are analog cameras and there are 2 cameras kept in their cctv control room. Pl get it checked also whether lift camera is faulty or cable broken , |                     |                |  |               |  |
| Technician<br>Comment :          | two camera camplet resolved and ok working all camera and one pawer supply use   |                     |                |  |               |  |
| Complain<br>Operator :           | Desktop - Apurva Vajaria   |                     |                |  |               |  |
| Remark:                          | two camera camplet resolved and ok working all camera and one pawer supply use   |                     |                |  |               |  |
| <b>Status History:</b>           | Date Time  | Technician Name     | Status         | Remark   | Sign          |  |
|                                  | 20-12-2019 03:42:13  | Ravi Rajbhar        | Completed      | two camera camplet<br>resolved and ok working<br>all camera and one paw<br>supply use                      |               |  |
|                                  | 20-12-2019 01:20:09  | Ravi Rajbhar        | Work Pending   |  | -             |  |
|                                  | 19-12-2019 11:40:25  | 5 Ravi Rajbhar      | Completed      | work camplet all camera<br>ok working properly   | a Def         |  |
|                                  | 17-12-2019 05:25:26  | 6 Ravi Rajbhar      | Work Pending   | two camera check ok an<br>cannot properly and sid-<br>pin change and one<br>camera pending lift in<br>side |               |  |
|                                  | 16-12-2019 01:24:50  | -                   | New            |  | -             |  |
|                                  | 16-12-2019 01:24:31  | Ravi Rajbhar        | New            |  |               |  |

| Previous<br>Complain<br>History : | Date Time           | Technician Name | Remark   |
|-----------------------------------|---------------------|-----------------|--|
|                                   | 04-03-2020 12:56:06 | YasinShaikh     | 2 IP camera working ok bye re connection and 1 DVR 1TB hard disk installation done   |
|                                   | 12-02-2020 01:53:10 | ZainulShaikh    | 1tb hdd installation done in apartment dvr now recording issue solved working properly. one LS ESC camera issue solved now working properly. |