




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE1082 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--|--|---|---------------|-----------|-----------------|--------|---------------------|-------------|--|---------------------|--------------|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| Priority : | High | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 99876-0316 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 05-02-2020 11:24:32 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Lalit Mumbai | Customer's Mobile : | 99876-0316 | Name : | Hemant Shinde | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 2 analog camera not working 1st floor and service area | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | one camera 1st floor faulty and service floor camera smps switch off anybody . | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | one camera 1st floor faulty and service floor camera smps switch off anybody . | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-02-2020 08:22:12</td><td>Atique Salmani</td><td>Completed</td><td>one camera 1st floor faulty and service floor camera smps switch off anybody .</td><td></td></tr><tr><td>05-02-2020 11:24:40</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-02-2020 11:24:32</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 05-02-2020 08:22:12 | Atique Salmani | Completed | one camera 1st floor faulty and service floor camera smps switch off anybody . |  | 05-02-2020 11:24:40 | Atique Salmani | New | | - | 05-02-2020 11:24:32 | Atique Salmani | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-03-2020 12:56:06</td><td>YasinShaikh</td><td>2 IP camera working ok bye re connection and 1 DVR 1TB hard disk installation done</td></tr><tr><td>12-02-2020 01:53:10</td><td>ZainulShaikh</td><td>1tb hdd installation done in apartment dvr now recording issue solved working properly. one LS ESC camera issue solved now working properly.</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 04-03-2020 12:56:06 | YasinShaikh | 2 IP camera working ok bye re connection and 1 DVR 1TB hard disk installation done | 12-02-2020 01:53:10 | ZainulShaikh | 1tb hdd installation done in apartment dvr now recording issue solved working properly. one LS ESC camera issue solved now working properly. | | | | | | | | | | | |
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