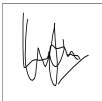
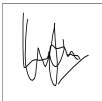
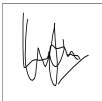


# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3032</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                    |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|-----------------------|-----------|-----------------|--------|---------------------|-----------------|--------------------------------------------------------------------------------------------------------------------|---------------------|------------|--------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                    |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                    |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9833230006                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                    |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                    | <b>Technician Mobile :</b> | 8080922985                                                                            |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                                                                                           | 03-05-2021 06:15:10        |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                    |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Neena Marfatia                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :                                                                                                | 9833230006                 | Name :                                                                                | Hemang Neena Marfatia |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                    |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                    |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                    |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                    | Type :                     |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                    |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | cannot view cameras online                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                    |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | camera online done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                    |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                    |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | camera online done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                    |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-05-2021 08:02:40</td><td>Siddhesh Chavan</td><td>Completed</td><td>camera online done</td><td></td></tr><tr><td>03-05-2021 06:15:53</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>03-05-2021 06:15:10</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                    |                            |                                                                                       |                       | Date Time | Technician Name | Status | Remark              | Sign            | 03-05-2021 08:02:40                                                                                                | Siddhesh Chavan     | Completed  | camera online done                                                 |  | 03-05-2021 06:15:53 | Siddhesh Chavan | New |  | - | 03-05-2021 06:15:10 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                                                                                                             | Remark                     | Sign                                                                                  |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 03-05-2021 08:02:40                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                                                                                          | camera online done         |  |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 03-05-2021 06:15:53                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                                |                            | -                                                                                     |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 03-05-2021 06:15:10                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                                |                            | -                                                                                     |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-01-2022 10:15:41</td><td>Siddhesh Chavan</td><td>camera working ok but no internet I'd password forget and new I'd =hemangmarfatia@hotmail.com password = admin@123</td></tr><tr><td>31-12-2020 11:17:08</td><td>RishiDesai</td><td>Ezviz installation done and software too in both the clients phone</td></tr></tbody></table>                                                                                                  |                                                                                                                    |                            |                                                                                       |                       | Date Time | Technician Name | Remark | 05-01-2022 10:15:41 | Siddhesh Chavan | camera working ok but no internet I'd password forget and new I'd =hemangmarfatia@hotmail.com password = admin@123 | 31-12-2020 11:17:08 | RishiDesai | Ezviz installation done and software too in both the clients phone |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                                                                                                             |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 05-01-2022 10:15:41                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | camera working ok but no internet I'd password forget and new I'd =hemangmarfatia@hotmail.com password = admin@123 |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 31-12-2020 11:17:08                    | RishiDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Ezviz installation done and software too in both the clients phone                                                 |                            |                                                                                       |                       |           |                 |        |                     |                 |                                                                                                                    |                     |            |                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |