

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE10820 |                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
|----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|---------------------|------------|--------------|-----------|-----------------|--------|---------------------|--------------|------------------------------------------------------------------------------------|---------------------|--------------|---------------------------------------------------------------|---|---------------------|------------|-----|--|---|
| Priority :                       | Low                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                    |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Created By :                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                               |                                                                                    |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Complaint Mob. No. :             | 9619712157                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                    |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Technician Name :                | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                    | Technician Mobile : | 8454016444 |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Ticket Type :                    | Complain                                                                                                                                                                                                                                                                                                                                                                                             | Date & Time :                                                                      | 09-02-2024 10:46:55 |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Vendor Details :                 |                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Company Name/Client Name :       | Vandana Bldg                                                                                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :                                                                | 9619712157          | Name :     | Hemang Mehta |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Address :                        |                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Mumbai , , , Maharashtra         |                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| AMC Details :                    |                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Expiry Date :                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                    | Type :              |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Product Name :                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                    |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Complain :                       | recording need to show and recording need to lock                                                                                                                                                                                                                                                                                                                                                    |                                                                                    |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Technician Comment :             |                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Complain Operator :              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                             |                                                                                    |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Remark :                         | Recording not available because dvr date time issue                                                                                                                                                                                                                                                                                                                                                  |                                                                                    |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Status History :                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-02-2024 10:32:19</td><td>Sonu Kumar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>09-02-2024 10:47:02</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                      |                                                                                    |                     |            |              | Date Time | Technician Name | Status | Remark              | Sign         | 27-02-2024 10:32:19                                                                | Sonu Kumar          | Completed    |                                                               | - | 09-02-2024 10:47:02 | Sonu Kumar | New |  | - |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                      | Status                                                                             | Remark              | Sign       |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| 27-02-2024 10:32:19              | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                           | Completed                                                                          |                     | -          |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| 09-02-2024 10:47:02              | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                                |                     | -          |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| Previous Complain History :      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>27-02-2024 10:32:48</td><td>PravinJagade</td><td>CMOS battery change. All camera working and all camera recording properly working.</td></tr><tr><td>06-02-2023 01:46:43</td><td>ChandanYadav</td><td>Video recording given to customer in pendrive.cctv working ok</td></tr></tbody></table> |                                                                                    |                     |            |              | Date Time | Technician Name | Remark | 27-02-2024 10:32:48 | PravinJagade | CMOS battery change. All camera working and all camera recording properly working. | 06-02-2023 01:46:43 | ChandanYadav | Video recording given to customer in pendrive.cctv working ok |   |                     |            |     |  |   |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                      | Remark                                                                             |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| 27-02-2024 10:32:48              | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                         | CMOS battery change. All camera working and all camera recording properly working. |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |
| 06-02-2023 01:46:43              | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                         | Video recording given to customer in pendrive.cctv working ok                      |                     |            |              |           |                 |        |                     |              |                                                                                    |                     |              |                                                               |   |                     |            |     |  |   |